



City of Noblesville

ANNUAL REPORT

2018





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Population Estimate

The last U.S. Census in 2010 had Noblesville's population at 51,969. The city has an approximate population estimate based on several calculation methods.

	2018	2019
City Limits	63,482	65,016

From Your Mayor:

2018 was an exciting year in Noblesville. We showed resolve and compassion as a community in the face of challenges.

At the city level, our departments achieved so much, from future plans to policy changes and new initiatives to better serve our citizens more efficiently. We announced the Noblesville NOW Capital Improvement Plan (*Page 3*), addressed stormwater sewers and drainage issues in northern Old Town, built new trails and resurfaced 13.5 miles of roadway. The city had major investment through economic development projects. Our police department saw crime rates drop and our fire department purchased new equipment to ensure our safety.

2018 also was a year of firsts with our lightning detectors in parks, bike share program, First Net 911 service, and Embassy Suites Hotel & Conference Center opening.

These are just a few of our highlights from the past year. In addition, we have compiled this comprehensive year-end report from our departments about key interests in our community. This PDF report is interactive and full of links to provide more information on various subjects (look for the underlined words). Each department icon will link you directly to that department's website homepage. There is so much taking place in our city. I hope you enjoy reading about the hard work being done by our employees. Throughout 2018, we remained steadfast in preparing for the future. I know the momentum of our current projects is continuing to grow in 2019. I want to thank you for helping make Noblesville be the best it can be. Let's continue working together to make 2019 another year to remember.



John Ditslear, Elected 2004

Mayor's Youth Council Inducts Inaugural Members



The inaugural members of the Mayor's Youth Council were inducted at the Noblesville Common Council meeting on May 29, 2018. The Mayor's Youth Council was established to provide Noblesville's young people a voice in government and an active role in addressing youth issues.

The Mayor's Youth Council was founded by NHS students Salil Gupta, Al Alvarez, John Cooke and Sam Wertz. It is free and open to students who live in or attend school

in Noblesville – this includes students who attend public schools, private schools, or homeschooled students.

"This is an extremely talented group of young people," said Ditslear. "I am excited for them to learn more about local government and to make a real impact on the issues affecting youth in their hometown. The Mayor's Youth Council teens will gain leadership experience and help make Noblesville a better place."

Members for the 2018-19 school year

include: Delaney Amsler, Nick Beeson, Aidan Biddle, Joseph Gassensmith, Jaclyn Klinger, Zachary Lamantia, Olivia Long, Lauren Patrick, Ellie Payne, Trevor Rice, Grace Wiles and Carys Wisnewski.

The council will advise the mayor on issues relevant to youth, learn about municipal government and the importance of civic participation, and discuss and educate their peers on council initiatives. Youth Council members will meet twice each month.



City Unveils Capital Improvement Plan



On July 18, the City of Noblesville announced its Capital Improvement Plan for 2018-2023 projects to relieve traffic congestion, improve connectivity via roads and trails, introduce multi-family apartments to downtown, and address the needs of the police department.

The Noblesville NOW Capital Improvement Plan unveiled 10 top-priority projects (*shown in the table to the right*) that span the entire community.

"The time is now to address these critical projects to better manage our growth as a thriving city while protecting the small-town feel that is beloved by our residents and visitors," said Ditslear. "I look forward to leading this effort and working with our Common Council to ensure we are acting in the best interests of our taxpayers and moving our city forward to meet our goals and objectives."

Each project achieves at least two of Noblesville Mayor John Ditslear's objectives for 2018-2020 – strengthening infrastructure, creating greater economic

development, enhancing public safety, improving connectivity and expanding the downtown area.

"I'm proud of the work we as a Council have achieved over the past three-plus years. But our work has only begun, and I look forward to helping the mayor achieve our vision and finally moving forward on these initiatives that have been talked about and studied for years," said 2018 Noblesville Common Council President Chris Jensen. "We need to get this work underway now so our residents can reap the benefits sooner rather than later."

The last major capital funding effort undertaken by Noblesville began in March 2016 when the Common Council approved a list of capital projects that have since been completed, including the Little Chicago Road Trail; Midland Trace Trail (Phase 1); police station study; 10th Street roundabout; downtown street lights and an initial design, environmental and economic development study of Pleasant Street.

DOWNTOWN DEVELOPMENT

- Form public-private partnerships to create new mixed-use developments with multifamily residential, commercial and structured parking in and near the downtown area

LOGAN ST. PEDESTRIAN BRIDGE

- Widen the Logan Street bridge over the White River for improved pedestrian access

MIDLAND TRACE TRAIL – PHASE 3

- Extend the Midland Trace Trail from Willowview Road to Hague Road

NPD HEADQUARTERS

- Build a new headquarters for Noblesville Police Department

OLIO ROAD

- Improve Olio Road from 141st Street to north of 146th Street with four lanes, a roundabout at 146th and drainage improvements

PLEASANT STREET

- Initiate various intersection improvements along Pleasant Street

STREET LIGHTS ON 146TH STREET

- Replace street lights along 146th Street from SR 37 to I-69 with new energy efficient street lights

ROUNDAABOUT PROJECTS

- Construct various roundabout projects – including one at Logan and Nixon near Federal Hill Commons

SOUTH 10TH ST. TRAIL & DRAINAGE

- Construct a pedestrian trail with improved drainage along 10th Street from Wellington Northeast to Greenfield Avenue

LITTLE CHICAGO ROAD PEDESTRIAN BRIDGE

- Construct a pedestrian bridge over Morse Lake alongside Little Chicago Road



Downtown District Committee Receives Nickel Plate Arts' Patron of the Year Award

The Downtown District Committee was named the Arts Patron of the Year recipient at the annual Nickel Plate Art Awards. These awards recognize members of the community who show outstanding leadership and vision in the support, promotion and provision of creativity in our community.

The committee was founded by Common Council member Megan Wiles and is now chaired by Rick Taylor, Noblesville Common Council District 3 representative. The goal of the Downtown District Committee is to prioritize the health and vitality of the city's historic downtown core and to direct the use of the Downtown Improvement Fund.

"The Downtown District Committee was formed to oversee an annual investment in our Downtown as a result of the trash fee," said Wiles.

The committee has brought together citizens and council members to help determine the best investments for our downtown. The group is championing the task of developing a comprehensive, balanced and forward-thinking strategy for downtown.

Per the recommendations of the Streetscape Master Plan, the Downtown District committee has approved changing the streetlights, benches, trashcans, bike racks, etc. from green to black. The first phase of the project will focus on the infrastructure



around the courthouse square and subsequent phases will radiate outward from there. The committee also is working on creating a flower pot/banner program that will identify which poles will be used for either flower pots or banners to decrease the clutter.

"When this committee was formed in 2017 we had several goals we hoped to accomplish. Developing a Master Streetscape Plan for our Downtown District and defining our boundaries was first on our list. With those accomplishments behind us we look forward to enhancing our Downtown District to not only show our vivid past, but promote our vibrant future," Taylor said.



Stake in the Ground

The Common Council recognized NPD Lt. Bruce Barnes as the 2018 award honoree. In addition to his daily responsibilities, Barnes addressed the media during and throughout the investigation of the Noblesville West Middle School shooting in May 2018.

Mary Sue Rowland Resigns

Noblesville Common Council member Mary Sue Rowland resigned from the council on Sept. 17. Rowland began her third term on the Noblesville Common Council in January 2016. She previously served on the council from 2004 to 2012.

Rowland also served as Noblesville's mayor from 1988 to 1996. During her time as mayor, Rowland improved the city park facilities, led the restoration of downtown and implemented a new sewage treatment plant.

Rowland graduated from Noblesville High School in 1959 and attended Ball State University. In 1973, she helped to start the family printing business, Rowland Printing, in downtown Noblesville. She also runs a travel agency, both of which are still operating today. She was awarded a Sagamore of the Wabash by Gov. Evan Bayh.

A caucus was held to replace Rowland, whose term was set to end in December 2019. Darren Peterson was elected as her replacement.



Mary Sue Rowland

2018 Council Committee Assignments

Land Acquisition – Brian Ayer and Chris Jensen

Parks – Mark Boice, Chris Jensen, Greg O'Connor and Megan Wiles

Nominating – Chris Jensen, Greg O'Connor and Megan Wiles

Downtown District
– Rick Taylor, Greg O'Connor, Mary Sue Rowland and Megan Wiles

Public Safety – Wil Hampton, Mark Boice, Rick Taylor and Mary Sue Rowland

Special appointments:
Plan Commission – Greg O'Connor

Economic Development
– Megan Wiles, Wil Hampton, Chris Jensen and Brian Ayer

Road/Traffic/Engineering – Brian Ayer, Chris Jensen, Mark Boice and Wil Hampton

Architectural Review Board – Greg O'Connor and Brian Ayer

Community Vision – Megan Wiles

Finance – Greg O'Connor, Wil Hampton, Roy Johnson and Megan Wiles

Wastewater – Mary Sue Rowland, Mark Boice, Roy Johnson and Rick Taylor

Tree Board – Rick Taylor

Parking Task Force – Rick Taylor and Mary Sue Rowland



Roy Johnson
Elected 2008

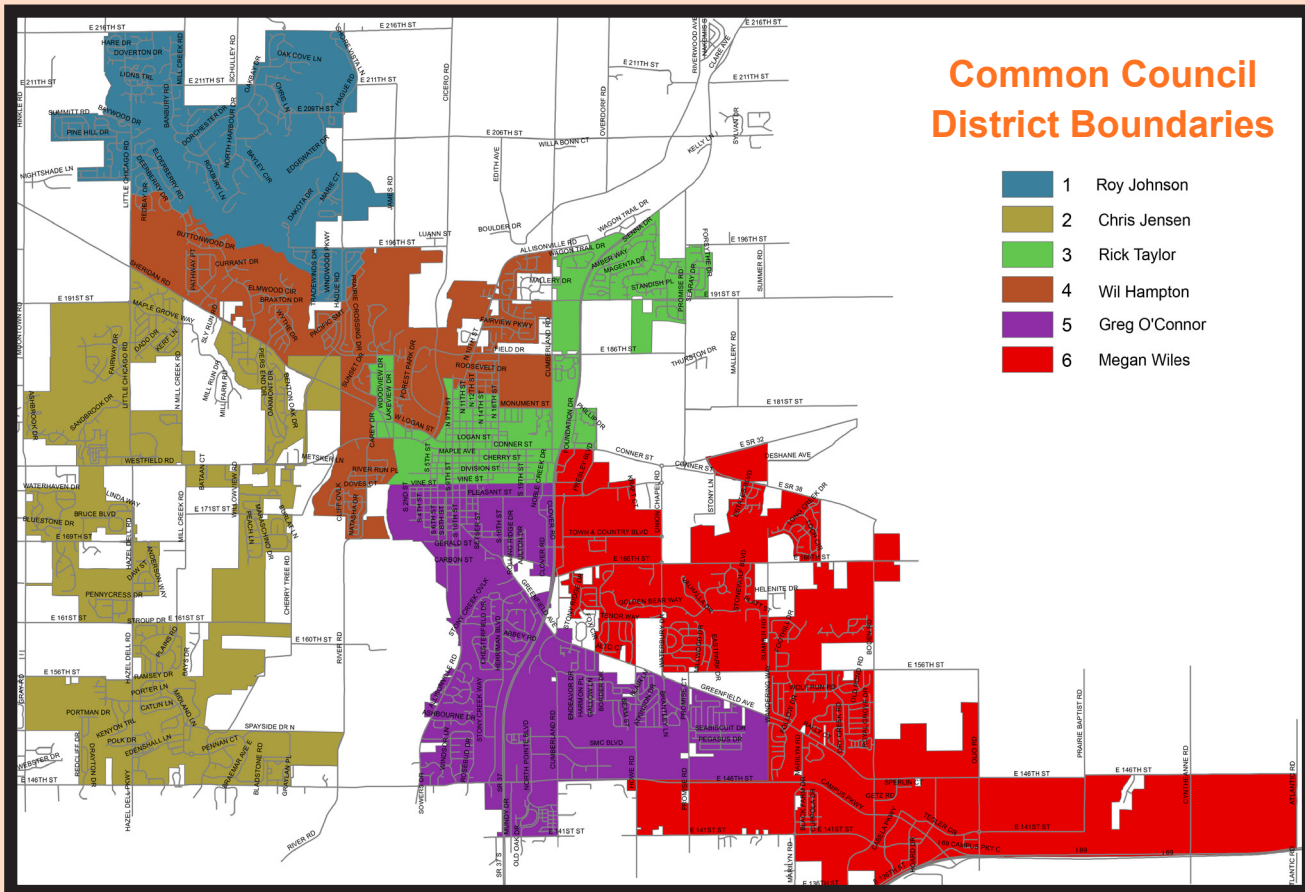
Chris Jensen
Elected 2016

Rick Taylor
Elected 2012

Wil Hampton
Elected 2016

Greg O'Connor
Elected 2008

Megan Wiles
Elected 2016



AT-LARGE



Brian Ayer
Elected 2004



Mark Boice
Elected 2008



Darren Peterson
Elected 2018

Council Meeting Schedule
Regular Council meetings are held on the Tuesdays that follow the 2nd and 4th Monday of each month (unless otherwise noted) at 7 p.m. in the Council Chambers of Noblesville City Hall. Meetings are open to the public and allow residents the chance to address Council members.

2019 Meeting Dates

January 15 & 29	July 9 & 23
February 12 & 26	August 13 & 27
March 12 & 26	September 10 & 24
April 9 & 23	October 15 & 29
May 14 & 28	November 12 & 26
June 11 & 25	December 3 & 17



The Common Council's primary functions are to pass the laws (ordinances) of the City and to approve the budgets and spending of money.



Public Engagement



***NATIONAL NIGHT OUT** - The second event held at Federal Hill Commons had 500+ in attendance.

***SOCIAL MEDIA** - NPD has 14,548 followers on Facebook, 5,189 followers on Twitter and can reach 27,274 residents on Nextdoor.



***FOOD BAG PROGRAM** - Each patrol car has a bag of food from White River Christian Church that can be given to those in need. In 2018, 13 bags were handed out.

***COFFEE WITH A COP** - NPD held nine events throughout the city.

***CHAMPIONS** - The NPD School Resource Officer team took the high team score at the 2018 Noblesville Schools' Bowl-A-Thon fundraiser for Special Olympics and Unified Champions.



Executive Summary

Thanks to our partnerships with the community and changes in our organization and policing strategy, the Noblesville Police Department has been able to achieve some impressive reductions in crime in the past two years. Our Uniform Crime Reporting Index Crimes (violent and property crimes) fell over 24% in 2018, and have fallen more than 36% over the past two years. These are exceptional results, which come from our hard working NPD officers and staff, and our engaged citizens.

NPD's excellence was reinforced this year with national re-accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). Noblesville met more than 189 professional standards. The award serves to demonstrate the agency's on-going commitment to excellence and providing a high quality service to our community. Six percent of Indiana law enforcement agencies are accredited. Noblesville is only one of nine that have national and state accreditation.

Community engagement and focusing efforts on what works are the cornerstone of keeping our community safe. We all want Noblesville to continue to be a great place to live, work, and play and being responsive to local issues and concerns is very important. NPD will continue to work hard to interact with Noblesville residents through ongoing programs such as Crime Watch, our Citizens Academy, Coffee with a Cop, National Night Out, and our very active social media programs.

We want to keep helping you! Please let us know what we can do to better serve you. Crime reduction and service to our community are why we exist, and we take each very seriously.



The Police Department has 19 officers with associates' degrees, 48 officers who have earned a bachelor's degree; 8 with masters degrees and 2 with juris doctor diplomas.

	2016	2017	2018
Calls for Service	23,588	27,031	23,716
Arrests	1,073	887	849
Crimes Against Persons	31	41	60
Property Crimes	952	810	589

Support Division

The Support Division consists of recruitment, public information, training, school resource officers (SRO), accreditation, community outreach, civilian staff, crime analysis unit and fleet and equipment management.

■ In 2018, the division increased in size with the addition of three additional SROs placed in Noblesville elementary schools. More SROs will be added in 2019. Additionally, the SROs implemented a new program within the school system called "Project Truth." This program involves officers teaching six targeted, relevant topics to students and explains the "truth" about each. Topics include alcohol, tobacco, digital citizenship, vaping, bullying and marijuana.

■ The crime analysis unit continues to be very productive. Tips and information received from the public, as well as other officers, are handled and analyzed to provide useful intelligence which is then disseminated to the appropriate

units/divisions within the department to investigate. Additionally, this unit provides intelligence bulletins and statistical crime data to target crime trends and hot spots.

■ In 2018, Noblesville successfully completed its first CALEA reaccreditation process. NPD was first accredited in 2015 and had to undergo an extensive evaluation process in 2018 to remain an accredited agency.

■ The Community Outreach has been working hard to increase NPD's social media footprint and to provide numerous opportunities to bring officers and the community together. Programs such as the National Night Out, Coffee with a Cop, Neighborhood Watch meetings and the Citizen Police Academy have been instrumental in providing face-to-face conversations within the community, and enhancing NPD's strong relationship with residents. Additionally, we are providing our citizens with up-to-date crime data through the Crimereports.com website.



Patrol Division

The Patrol Division is the uniformed component of the department and the largest division. These officers have the most direct contact with the public as their duties include responding to calls for service, conducting traffic stops, investigating suspicious activity and traffic accidents, and other duties as required.

The Patrol Division is led by a deputy chief who oversees four 12-hour shifts of officers. The 51 sworn officers provide 24-hour police coverage in Noblesville. Each shift has one lieutenant and two sergeants commanding nine officers. There also are three K-9 teams assigned to the Patrol Division, which greatly enhances NPD's ability to detect illegal drugs and locate and apprehend criminals.

Additional responsibilities include specialized officers in certain areas such as drug recognition experts, accident reconstructionists, D.A.R.E., evidence technicians, child safety seat restraint



inspectors, and Field Training Officers; and two Community Service Officers who assist with stranded motorists, enforcement of animal and parking ordinances and a number of other functions. They are a tremendous asset to the division's success. The division also utilizes foot patrol as an effective means to deter and fight crime. A Bicycle Patrol Unit is used regularly for patrol duties and special events. NPD also operates a Boat Patrol Unit to respond to incidents on Morse Reservoir.

Criminal Investigations Division

The Criminal Investigations Division consists of eight detectives, two sergeants, a lieutenant and a captain. The division added a detective/digital forensics examiner in 2018. With the continuing advancement of technology, this will help ensure the most thorough and complete investigation of criminal offenses. Most if not all crimes contain an element of forensics in order to investigate. One of the sergeants also works at the FBI office assigned to the Joint Terrorism Task Force, which is our nation's front line against terrorism.



Noblesville is a growing community that has attracted many new businesses.

The growth has been great for the city, but caused an increase in credit card frauds, counterfeit currency and shoplifting offenses. CID has detectives specially trained in both crimes against persons and property crimes. In 2018, detectives who specialize in fraud investigations attended The International Association of Financial Crimes Investigators fraud conference. The conference is educational training to learn from the best professionals on preventative methods, investigative tools, techniques, current and new trends and understanding schemes and detection in today's financial industry of fraud.

To better investigate and work cases, relationships with other law enforcement entities are paramount. Detectives attend monthly investigation meetings with representatives from Hamilton County police agencies, state police and federal law enforcement agencies. Our agency also is actively involved in the Indianapolis Violence Reduction Partnership headed by IMPD and involving agencies throughout the state. Officers attend bi-monthly meetings and share information and intelligence to better combat and investigate criminal offenses.

The division houses internal affairs/professional standards, but added a sergeant position that will begin transitioning to a full time professional standards position. Professional Standards' major function is the receiving, processing, and investigation of complaints made against members of the department. To ensure the public's trust and maintain the Police Department's integrity, this unit conducts immediate and objective investigations of all complaints. It is essential that all allegations of police misconduct are thoroughly and objectively investigated to assure the public that official misconduct will not be tolerated and, at the same time, provide a vehicle whereby officers unjustly accused can be vindicated.

Community Outreach



***CITIZENS POLICE ACADEMY** - Two 12-week sessions were held in the spring and fall to teach citizens about the various operations of NPD.

***CRIME WATCH** - The city has 24 neighborhood crime watch groups.



***NO SHAVE NOVEMBER** - NPD officers put down the razors from October 29 through December 3 and donated money to the Noblesville FOP's "Shop with a Cop" program.

***VIDEO SURVEILLANCE ACCESS PROGRAM** - The program allows residents to inform NPD about their video cameras. Since it started, 59 participants have registered.

***LUNCH WITH THE LAW** - As part of the Noblesville Parks Dept.'s Food Truck Friday program, events were held in June and July to interact.





May 25 - Noblesville West Middle School Shooting

In the morning of May 25, dispatchers notified first responders of an active shooter at Noblesville West Middle School. Within three minutes of that first emergency call, School Resource Officer Mike Steffen had the suspect in handcuffs and was requesting medical assistance. NWMS Teacher Jason Seaman and seventh-grade student Ella Whistler were shot multiple times in the incident.

"The heroic efforts of Jason Seaman coupled with the lifesaving efforts of Noblesville Police Officer Mike Steffen, the school nurse Megan Schlueter and EMTs prevented a serious event from being much, much worse," Mayor Ditslear said.

While the city was lucky the event was not more devastating, Police Chief Kevin Jowitt said the department was thoroughly prepared.

"May 25 was a significant day in our city's history, but the work was done well before then," he said. "Partnering and collaborating with the schools combined with the intensive training our officers have were part of the reason we had the outcome we did. When the call came, our officers deployed their training and performed at the highest level."

In the time since the shooting, Noblesville has been lauded by outside law enforcement professionals for its response that morning.

"It's unheard of to have the shooter



identified in 40 seconds. They're extremely lucky," said ABC contributor and former FBI agent Brad Garrett. "If you look at this from the standpoint that virtually all school shootings occur in under 5 minutes, most of them, to get there this quick, and to get it stopped and get him identified and down clearly saved lives."

Garrett was asked by a local television station to assess the incident. According to him, it almost couldn't have gone any better, from a law enforcement standpoint.

"Other than having the police in the lobby at the time of the shooting, I don't know that you could get there any faster," Garrett said. "This response time is so impressive that probably every school district in the country would love to be able to match it."

Since the event, Jowitt, Assistant Chief



Scott Kirby and Indiana State Police Superintendent Doug Carter have met with numerous school safety and law enforcement groups across the state. They discuss the event, the response and incident management response and how NPD began planning, training and equipping for an event like this 10 years ago.

Steffen also was named the 2018 Officer of the Year by the Hamilton County Prosecutor's Office and the Indiana Association of Chiefs of Police.

"Our officers continue setting an example for those who wear the badge and those who look for refuge in it," said Ditslear. "While we were temporarily rocked at our foundation, our response has been and continues to be one of hope and togetherness. We are Noblesville Strong!"



From left: Major Scott Kirby, Dylan Yeager, Spencer Flowers, Chadwick Nickson, Nansong Liu, Tiffany Bledsoe, Garret Anderson, Hayley Lutz, Levi Mudd, Wilkes Brisson-Monteith, James Hunt and Police Chief Kevin Jowitt.

NPD Adds 11 New Officers

Noblesville Police welcomed its 10 newest officers to the department on February 7, 2019. Sam Fry was sworn into the department earlier in 2018. The new officers were hired and completed the 15-week Indiana Law Enforcement Academy in 2018. After the police academy, officers spend 16 weeks in field training while assigned to NPD officers during their probationary year.

"The Noblesville Police Department is comprised of dedicated, professional police officers that take great care in serving and protecting our community," said Police Chief Kevin Jowitt. "This is a fantastic group of officers and we wish them good luck in their continued training, and with their future careers in law enforcement."

The officers recently sworn into the NPD include: Tiffany Bledsoe, Spencer Flowers, Nansong Liu, Dylan Yeager and Garret Anderson (these officers have completed the field training program). Chadwick Nickson, Levi Mudd, Hayley M. Lutz, Wilkes Brisson-Monteith and James Hunt are currently in the field training program.



Fire Department Holds 'Wet Down Ceremony' for New Trucks

The Noblesville Fire Department officially welcomed two new apparatus into the fleet on December 4. NFD hosted a "Wet Down Ceremony" before the new engine and ladder trucks were marked into service at Station 71.

The history of the ceremony began when pumpers were horse-drawn. When new horses or pumpers were purchased, neighboring firehouses, department chiefs and citizens from the area community came out to celebrate the new addition. Local clergy came to bestow blessings upon the horse by throwing holy water onto it to protect it and give it long life, strength, speed and good health. The blessings were believed to ward off evil spirits that could affect the new addition to the firehouse.

"Traditions are very important in the fire service. They are how we pass down the pride and commitment to those who follow us," said Chief Greg Wyant. "These traditions are a link to our past, and to our future."

The ceremony included a blessing from NFD Chaplain Fritz Good, wetting down the new apparatus with water from Ladder 77, drying the trucks, pushing the apparatus into the bays and being marked into service. Following the ceremony, the public was invited inside to view the new trucks and Ambulance 77, which was added to the fleet



earlier in the year.

Both trucks are housed at Station 71 in the Public Safety Building downtown. The Smeal engine is only 32 feet long and was specifically designed to maneuver through the narrower streets of downtown

Noblesville. The 100-foot-tall Smeal aerial platform is replacing "Old Ladder 71," which has been retired from active service. This is the first new platform ladder truck for Noblesville since 1991. Each apparatus also carries the department's new paint scheme.

Noblesville Fire Graduates Six Recruits to Probationary Firefighters

NFD welcomed six new firefighters to the department during a graduation ceremony at City Hall on January 18, 2019. The graduating class included Eric Freeman, Elyse Kile, John-Michael O'Brien, Matt Pinter, Jeff Robinson and Noah Storey.

The ceremony included the badge pinning by the graduates' family members and loved ones; prayers by NFD Chaplain Stephen Schultze; remarks from Fire Chief Greg Wyant and probationary firefighter Matt Pinter; and the oath of office given by Mayor John Ditslear. Hamilton County Firefighters Local 4416 President Tony Murray served as emcee of the ceremony for his fellow Noblesville firefighters. Division Chiefs John O'Neal and James Macky oversaw the recruitment class.

The recruit academy lasts approximately 22 weeks. The first 15 weeks are devoted to gaining certification at Firefighter Level I and II, hazardous materials and technical rescue, which includes swift water, extrication, emergency vehicle operations, and prevention. This training culminated in a 24-hour shift with simulated incidents including an auto extrication and a residence fire. The remaining seven weeks involved training as an emergency medical technician at the basic level. The new firefighters will complete a probationary year before being promoted to pipemen.





Executive Summary

2018 was another big year at the Noblesville Fire Department. Responding to emergencies and helping those in need will always be our number one priority. NFD responded to 5,809 calls for assistance, 67% of which were calls for Emergency Medical Services (EMS). Calls for service were up 1.1% over 2017. We are pleased to announce that our Insurance Service Office (ISO) rating was upgraded in 2018 to a Class 3. Our improved ISO rating was based on several criteria, including the city's ability to respond to fire calls and NFD's first alarm response. Of all communities rated, Noblesville was ranked in the top 10.8%.

A number of retirements took place in 2018 which created openings and opportunities for people to promote to higher ranks. While the loss of experience will be felt, seeing new leaders emerge is invigorating. It is also exciting to see new faces in the stations as we fill the voids created by the retirements. Eight new people were hired in 2018, six of whom have already completed their recruit academy and are on their new shift. Training continues to occupy a lot of time every day as our staff hone their skills in Fire Suppression, EMS, Tactical Rescue, Dive, Hazmat, and Leadership.

Finally, much effort and time was spent in 2018 reconfiguring our financial structures to a new format. This update is challenging, but welcome, as we further align our accounting system to Government Accounting Standards.

Training Division

■ The division implemented an online training management system that not only tracks all NFD fire and EMS training, but also has online courses firefighters can be assigned and complete at their own pace. This provides more time for advanced hands-on training. More than 10,000 hours of training were recorded since its implementation in May.

■ Since 2016, NFD has been working to improve deploying and advancing hoses in a fire emergency. In 2017 and 2018, four members attended specialized training on implementing these techniques in the taller buildings being built in Noblesville. With this instructor cadre established, NFD was able to put in service new equipment on all of our fire engines and complete training for members on how to deploy and utilize the equipment.

■ With the implementation of standard company functions, the division prioritized getting firefighters trained in tactics like water fire extinguisher confidence course and Vent Enter Search, which effect an interior rescue without the protection of a fire hose.

SERVICE CALL	AMOUNT
Fire Alarm	529
Assist the Public	281
Mutual Aid	194
Investigation	92
Outside Fire	87
Structure Fire	84
Vehicle Fire	28
Rescue	14
Water Rescue	4

EMS Division

■ The Noblesville Fire Department received the American Heart Association's Mission Lifeline Gold Award, a national recognition for EMS agencies that meet high standards of performance for cardiac care.

■ Division Chief James Macky met the requirements to become a Certified Ambulance Documentation Specialist.

■ Maintain operations of four Advanced Life Support ambulances and 10 Advanced Life Support Fire Apparatus.

■ Crew level EMS training hours for 2018 were 6,132 hours.

■ Purchased carbon monoxide monitors to attach to EMS tech bags.

■ Nine new EMTs successfully completed the NFD EMT Field Training Program and one new paramedic was hired.

■ Two NFD EMTs applied for and were accepted into the 2019 IEMS Paramedic class.

EMS CALL TYPE	AMOUNT
Sick Person	624
Falls	548
Unconscious/Fainting	380
Breathing Issues	371
Chest Pains	234
Convulsions/Seizures	227
Mutual Aid	195
Overdose/Poisoning	140
Hemorrhage/Laceration	131
Traumatic Injuries	111
Patient Assist	27



NFD hosted its annual Open House & Pancake Breakfast on Oct. 6.



NFD Social Media
Twitter - @NoblesvilleFD
FB - NoblesvilleFireDepartment



Engineer Chad Hatfield completed the 26.2-mile NYC Marathon in 3:59.52.



NFD served as the Honor Guard during the National Anthem at the Cincinnati Reds game on Sept. 11.



Fire Department's New Apparatus

■ In accordance with the NFD apparatus replacement plan, Noblesville took delivery of a new ambulance and two trucks - a new Smeal 100-foot ladder/platform and an engine. The new engine was designed specifically for the downtown district and its smaller streets. The new ladder replaces a 27-year-old aerial platform.

■ The new ambulance is housed at Station 77. It is the first EMS unit at NFD to be equipped with Stryker's power-load system. The department also had Ambulance 73 remounted. This means the chassis was replaced and the box (patient compartment) was updated with new lighting, upholstery, flooring and the Stryker system. Remounting is done halfway through an ambulance's life cycle and saves approximately \$70,000 compared to purchasing a new ambulance.

■ NFD's new vehicles feature the department's new color scheme. Based on a department vote, the colors were changed to gray over red - which is not used in other local communities. It also features the Noblesville Schools "N" to show unity.



Inspections

■ Six fire watches were performed in 2018, allowing businesses or apartments to stay open while a required fire protection system (fire sprinkler or fire alarm system) was repaired.

■ There were 39 site plan reviews conducted which focus on fire department access and water supply. NFD conducted 198 building plan reviews, covering everything from tents and temporary structures to new building construction and remodels, and performed 100 new construction final inspections.

■ The groundwork was laid in 2018 for the conversion to new inspection tracking software, which began use on January 2, 2019.

	2016	2017	2018
Building Inspections	862	1,076	1,445
Violations Identified	4,841	6,384	6,291
Violations Abated	2,308	3,352	3,844

Education & Public Outreach

■ The NFD continued its 23-year partnership with Creative Safety Products to provide fire safety education, known as "Firefighter Phil," to Noblesville students in grades K-2. This partnership is funded by the generosity of business owners and individuals throughout the City of Noblesville and Noblesville Township.

■ NFD is proud to facilitate fire safety education for young children in our community. In 2018, the NFD conducted 26 formal station tours for groups and schools which allowed children to become familiar with how firefighters look in gear, what they do and how a child can help in emergencies. NFD also provided education for members of the community at 171 public education events.

■ In an effort to make school zones safer for the children returning to school, NFD continued its "Drive Slow" campaign. Signs alerting motorists were hung on fire apparatus and in school zones.

	AMOUNT
Sworn Firefighters	121
Civilian Staff	6
Engines	7
Ambulances	4
Aerial Trucks	3
Fire Stations	7
Public Education Events	171
Smoke Detector Installations	25
Parades	10
Pyrotechnic Inspections at Ruoff Home Mortgage Music Center	12
Radios Maintained	151
Fire Cause Investigated	22
New Hire Background Checks	41 (350 hrs)

Serving the Community

The NFD Annual Food and Toy Drive celebrated 41 years of deliveries by assisting 614 people with food and 398 children with toys (112 families). Since 1977, the Food and Toy Drive has assisted more than 3,600 Noblesville families.





Executive Summary

In 2018, Planning had a long-range focus mindset, in addition to the day-to-day of permits and applications. The department wrapped up the Housing Policy Guide and managed the Downtown Streetscape Master Plan process. Simultaneously, staff was facilitating a Comprehensive Plan Update that would memorialize the previous plan's accomplishments, incorporate updated demographics and all of the housing and downtown streetscape plan elements, as well as the creation of a new Central Hub District to anticipate future corridor improvements.

Through voluntary annexations, the City of Noblesville expanded its corporate limits by 848.59 acres in 2018, and new non-residential square footage increased 96% when compared with 2017. Overall, the department saw a 27% increase in single-family detached residential permits from 2017 to 2018 and a 41% increase in Plan Commission filings.

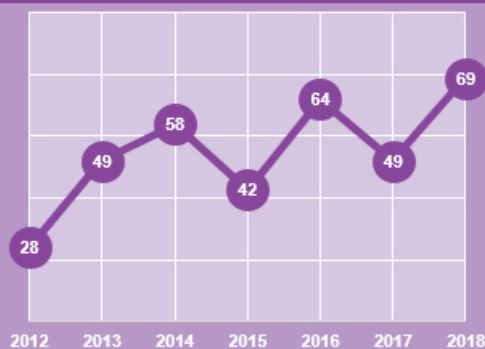
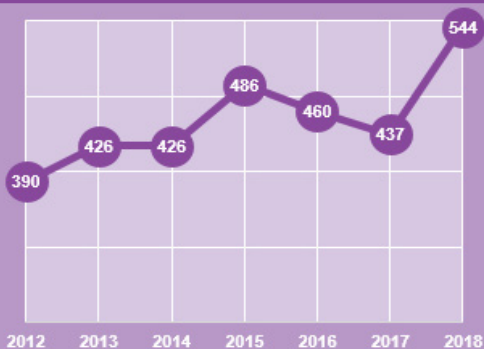
To take a more proactive approach to property maintenance and violations, a full time code enforcement position was created and filled for 2019.

BUILDING PERMITS	2016	2017	2018
Single Family Detached Homes	460	437	554
Duplex/Attached Residential	82	20	38
Multi-Family Residential	136	328	0
TOTAL NEW UNITS	678	785	592
Residential Remodel/Addition	145	131	145
Non-Residential Remodel/Addition	57	73	65
Accessory Structure	54	54	113
Electrical Upgrade	94	106	116
Swimming Pool	23	33	23
Fence	332	346	350
Demolition	12	22	21
Temporary Sign	76	71	57
Permanent Sign	149	173	118
Temporary Use	60	61	46
TOTAL NEW APPLICATIONS	1,002	1,070	1,054

Single Family Detached Permits

Plan Commission Filings

Commercial & Industrial SF Added

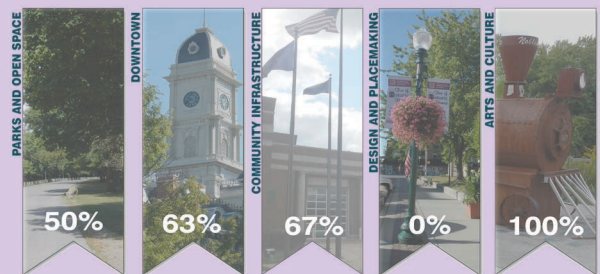


Recent Accomplishments

Much has changed in Noblesville since the 2013 update of the city's Comprehensive Plan. The past five to 10 years has produced Federal Hill Commons; the Midland Trace Trail; development east of State Road 37; new office west of the White River; headquarters in Corporate Campus; and the build out of the Hamilton Town Center.

In that same timeframe, the community has achieved a number of accomplishments within the city's Comprehensive Plan objectives related to arts and culture (100%), land use (73%), and community infrastructure (67%). With the guidance of current administration and resource allocation by Common Council, you will see a future focus on design and placemaking (0%), transportation (7%), and housing and neighborhoods (50%), the areas that have not met as many action items.

These 2013 Comprehensive Plan accomplishments are being "memorialized" as the city moves forward towards adopting an update, and shifts focus towards a new vision and redefined goals and objectives on the horizon.





Downtown Streetscape Master Plan

The Noblesville Common Council created its Downtown District Committee in 2017. One project it started with was the downtown streetscape master plan to help decision makers, stakeholders, investors, property owners, property tenants and community members shape and elevate the function, form, aesthetics and branding of the downtown district.

The plan process, led by the Planning Department, provided a strategy and a prioritized plan for enhancing all elements of both the hardscape and landscape for the next 10 to 15 years. The

vision created for the Downtown District was developed using the community's input as the basis.

The visionary and bold plan for the Downtown District includes:

- Encouraging a feeling of rediscovery of the community assets and elements that are uniquely Noblesville.
- Expanding the Downtown District west to include Federal Hill Commons and engaging the White River.
- Enhancing walkability and strengthening economic vitality by creating an inviting and consistent streetscape with outdoor space for businesses and dining, improved pedestrian-friendly walkways, alternative transportation opportunities, and clearly identified parking.



Box City Program

The Planning Department hosted its Box City program at Our Lady of Grace Catholic School to introduce third and fourth grade students to local government processes, urban planning and development. Students designed and constructed a city from box buildings. They also learned about the steps that are necessary to construct buildings and homes in real life, such as permit requirements, zoning issues, and architecture and design procedures. Students were responsible for constructing their own buildings by using the same standards and methods required in the city. They also determined the master layout of the city by using scale to divide larger tracts of land into individual lots.



2018 Top New Development

NEW SUBDIVISIONS	LOTS	ACRES
Brooks Farm	319	124.06
Midland Overlook	174	63.02
TOTAL	493	187.08

NON-RESIDENTIAL	ACRES
SMC Corp. of N. America	98.5
Union Chapel Crossing	16.375
Saxony	15.5
Metro Enterprise Park	10
Ed Martin Pointe	8.62
TOTAL	148.995

RESIDENTIAL PLATS	LOTS	ACRES
Conner Crossing	49	86.8
Holston Hills	59	26.11
Carlton Heights	38	21.58
Summerland Park	41	15.5
Havenwood	32	11.71
TOTAL	219	161.7



Public Involvement

■ Input from current and potential residents was sought to establish a vision for our housing market. A survey allowed participants to share their thoughts and preferences on what type of housing should be planned in the city.

■ Streetscape public input sessions were held in March and April and drop-in hours were held at Main Street for one week. The public also was invited to share its thoughts through a public survey.

■ The Central Hub Sub-Area Plan to evaluate the economic, demographic and housing opportunities and analyze the potential impacts of any corridor project in relation to the Noblesville Comprehensive Master Plan was held with stakeholders and various groups across the city.



ACCOMPLISHMENTS

***FACADE GRANT** - Noblesville celebrated the 11th anniversary of its facade grant program in 2018. To date, 56 facade grants have been made totaling \$1,860,022.96 in downtown investment (including \$1.1 million in private investment).



***Lights Over Seminary** - ED Specialist Aaron Head championed the inaugural Lights Over Seminary, a walkable light display at Seminary Park in December. In addition to securing a \$5,000 state grant, Head was awarded the Noblesville Preservation Alliance's award for individual merit for his work to create the event.

***Heart of It All** - Economic Development initiated and financed a new initiative with Nickel Plate Arts and the Noblesville Cultural Arts District, called "Heart The Art Tour." It is an activation of local art, from the heart and within the heart of Noblesville. Artist installations were placed at various downtown locations.



Executive Summary

2018 was another successful year of business development in the city, which resulted in many new businesses opening in new and existing locations. Noblesville has construction occurring throughout the city. SMC Corporation of North America invested \$67.8 million in their new expansion and now has an office, light industrial, and training campus that incorporates over 2.5 million square feet of facility. Improvement at the corner of the 146th Street/Promise Road intersection will occur due to the attraction of Campus Center, a \$31 million dollar office, light industrial and retail development.

Our downtown continues to provide vibrant art and culture emergence that lends to our ability to attract new and unique business enterprise. It is important for us to think of our downtown as a central social district as well as a central business district. Our downtown will continue to grow if we create a place where people want to live, if unique business establishments want to open, if we help sustain our existing businesses, and if we build public spaces so we can build community engagement. Noblesville has continued successful attraction, retention, and expansion all over the city.

2018 PROMISED PROJECTS	AMOUNT
Real Property Investment	\$99,000,000
Personal Property Investment	\$18,000,000
New Square Feet of Buildings	1,292,000
New Jobs	202
New Businesses	52

*No business license is required in Noblesville

Ribbon Cuttings & Grand Openings

BorgWarner	Embassy Suites	Finch Creek Fieldhouse
Grindstone Public House	Bru Burger	Verdure Sciences
Koto Japanese Steakhouse	Rebellion Donuts	Outhouse Co-Working
Pies & Pints	Merit Pointe Insurance	Family First Chiropractic
Cloud Nine Cuisine	Body Sculpt RX	Kluth Salon
Bailey & Woods Mortgage	Giuseppe's Italian	Styles & Smiles Salon
Metal Powder Products	Fiore Nursery Landscape	Jimmy Johns
St. Vincent Neighborhood Hospital	Harbour Mini Mart	CBD American Shaman
Moonshot Games	Ed Martin Toyota	Kumon Center
Heritage Woods of Noblesville	Bentley's Pet Stuff	Pro Wake Watersports
All Local	Horizon Bank	Ruoff Home Mortgage
Minute Man Printing	First Harvest Boutique	Anytime Fitness
Puptown Girl	Sports Clips	Launching Station

**Not all new Noblesville businesses are included in this list.*

BorgWarner

BorgWarner and Noblesville officials celebrated the grand opening of the company's new 100,000-square-foot technical center in June. The facility consolidated BorgWarner's existing Indiana tech centers into one location. The \$28 million project brought 300 new jobs to the city and promises 23 more new jobs in the future.





Stay Here Grow Here

The overall process of bringing and keeping top notch businesses in Noblesville requires tremendous due diligence, creative thought and resources. *Stay Here Grow Here* is a business retention and expansion program initiated in 2012 to provide a framework to continue and strengthen communication between the city and local business community. The *Stay Here Grow Here* initiative provides more business-specific solutions while using technology in a modern approach to economic development practices.

Modern technology and evolving data sources are vital to the enhancement of the city's connection with the companies we serve, allowing us to develop a unique approach. With at least 60% of new jobs coming from businesses that are already located in Noblesville, it is important to understand their issues and needs and provide the tools they need for success. Noblesville continues to be an economically viable and business-friendly place.

Attraction/Expansion	Investment	New Jobs/Annual Salary
SMC Corp. of America	\$67M Expansion	92 / \$55,200
Campus Center	\$31M New Development	TBD
Metal Powder Products	\$2M New Location	80 / \$41,600
Applied Intelligence Corp.	\$1M New Headquarters	3 / \$57,667
Rosa Vila Jewelry	\$200K Expansion	27 / \$56,160
Total	\$101,210,000	202+ / \$52,656.75 (avg)



Embassy Suites Hotel & Conference Center

In April, Noblesville celebrated the opening of Embassy Suites, the largest hotel conference space in Hamilton County. Sun Properties owns and manages approximately 15 acres: seven acres include the Embassy Suites Hotel and Conference Center (a \$33 million investment), and the remaining land will be out lots and include at least three new restaurants. The hotel consists of 198 suites and more than 29,000 square feet of meeting space including a 20,000-square-foot conference center. Additional amenities include a 24-hour fitness center with brand new Life Fitness equipment, a 24-hour market, an indoor heated salt water pool, and a 24-hour business center.

Three Overarching Goals



*Attraction

Campus Center

The \$31 million, 38-acre redevelopment project will transform an auto salvage business into a business park at the northeast corner of 146th Street and Promise Road. Approximately 22 acres will be used to build 200,000 square feet of office/flex space to be known as the Campus Center Business Park. The remaining 16 acres will house 80,000 square feet of retail called The Shoppes at Campus Center.



*Retention

Verdure Sciences

Verdure Sciences, a life sciences leader in the field of botanical ingredients, built a new 15,000 square foot headquarters building at Metro Enterprise Park with office space, warehouse for distribution, innovation laboratory for manufacturing and future plans to expand. Total capital investment for the project was \$3.5 million. Founded by Ajay Patel, Verdure Sciences has been in business for 19 years, 13 of those years in Noblesville.

*Expansion

SMC Corp of N. America

SMC doubled their office, manufacturing, distribution and training facility in 2018. Their campus grew from 1.5 million square feet under roof to over 2.5 million square feet. SMC currently employs more than 900 people and has promised to hire 92 new employees by 2022. The new capital investment in the expansion is \$67,800,000.00.





Federal Hill Commons

The 6.75 acres across from Riverview Hospital was revitalized as part of the effort to extend downtown to the west. Federal Hill Commons officially opened on May 13, 2017.

The park, which sits on the northwest corner of the intersection of State Road 19 and State Road 32, is now used as a gathering space for events, music, and a destination for residents, employees and guests. It also provides an economic development catalyst for the west side of Downtown Noblesville.

Federal Hill Commons provides a setting that encourages the arts and cultural programs while incorporating the rich history of Federal Hill, which dates back to the 1800s.

The park includes an amphitheater large enough for orchestras for concerts and the city's annual Shakespeare in the Park production. The Noblesville Main Street Farmers' Market also relocated to the park from May to October.

Other park amenities include open green space, a children's playground, shelters and public restrooms. The goal of the urban park is to provide a year-round community amenity that mixes fun, art, history and green space.

Federal Hill Commons also has free public Wi-Fi and is the first Noblesville park to offer this amenity to its guests. This opportunity is made available thanks to Taylored Systems of Noblesville, who is providing the free Internet connection.



First Merchants Pavilion

2019 SPECIAL EVENTS SCHEDULE

May 17 - Salsa for Salsa

May 25 - Karen Waldrup with Essex County

June 15 - Separate Ways with Fishers School of Rock

June 29 - The Dweebs with Ed Zlaty Rock Band

July 13 - Night Train with Carmel School of Rock

August 10 - Southern Accents with Lightner Shaffer Duo

August 24 - Hairbangers Ball with Electric Revolution

August 31 - 16 Candles with Cosmic Situation

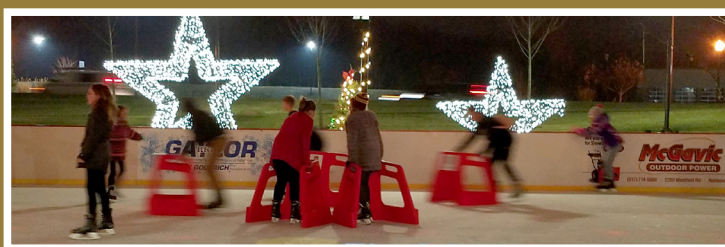
September 14 - Bobby Miller with Groove Smash

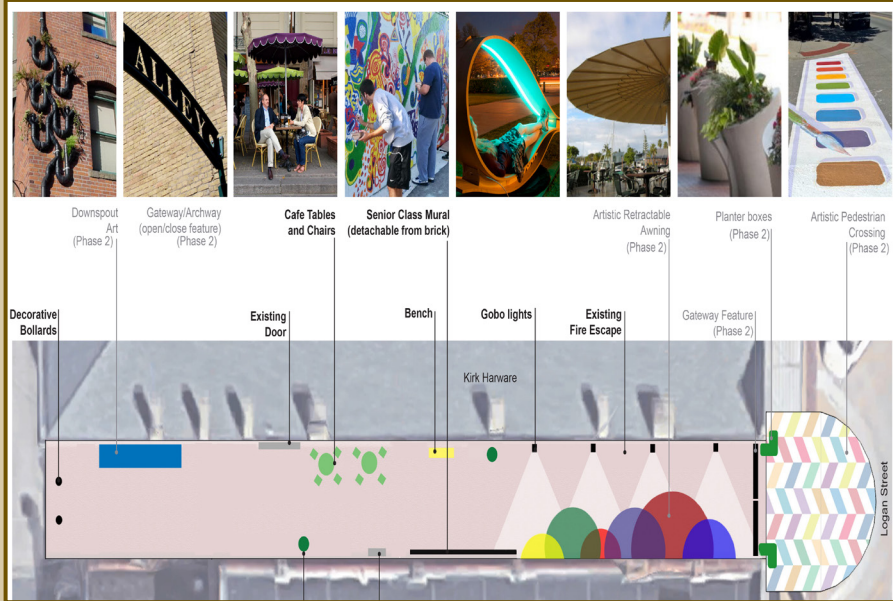
October 19 - Family Halloween Party



Christmas Cottage & Ice Plaza

This winter, the City of Noblesville offered residents the outdoor recreational experience of ice skating at Federal Hill Commons. The temporary Ice Plaza was open daily from November 17 through January 7 and had more than 5,400 skaters - an increase of 1,300 from the inaugural year in 2017. Along with the ice skating, Santa Claus made his first visit to the new Christmas Cottage at Federal Hill Commons. Children were invited to visit Santa at his new home on the First Merchants Pavilion Stage to tell him what they'd like for Christmas every weekend throughout December.





Alley Activation

The Noblesville Common Council allocated \$80,000 and the Noblesville Economic Development has contributed \$50,000 (over two years) to support alley activation efforts in Downtown Noblesville. This project will add vibrancy and vitality to Downtown Noblesville, while developing iconic, one-of-a-kind experiences that can help define our community as a must-see destination and an incredible place to live.

The plan was recommended by the Downtown District Committee and includes:

- Installation of bollards in the north and east alleys.
- Design, fabrication and installation of articulating metal archways on the north, south and east alleys.
- North alley amenities including tables and chairs; E-ceptacles (trash cans that also provide Wi-Fi); and phone charging stations.
- North alley public art with a chalkboard mural and interactive lighting installation.
- East alley amenities including trash cans and two benches.
- East alley public art with a 200-square-foot mural and interactive lighting installation.
- South alley amenities including trash cans or charging stations; and an artistic hydration station.
- Painting all existing furniture to match new downtown color standards.
- Adding safety mirrors at alley ends.

Zagster Bike Share Program

The City of Noblesville partnered with Zagster, Inc. to launch a new bike-share program to provide all Noblesville residents and visitors with a convenient, affordable and healthy way to get around town in the spring. The city now has 20 bikes at four bike stations. The purpose of the bike share is to increase community engagement, promote physical activity and increase quality of life. In its first year, Noblesville had nearly 500 members join who took 845 trips, burning 291,108 calories.



Ongoing Projects

Color Transition

In 2018, Noblesville began repainting the green trash cans around the Courthouse Square to black. More repainted trash cans will come in 2019, along with black street lights and benches. The change is part of the city's Common Council Downtown District Committee's decision to use black as a new color to distinguish the district.



Logan Street Pedestrian Bridge

In 2018, Hamilton County and City of Noblesville began jointly building a new pedestrian walkway along Logan Street. There will be a bump out half way so that events and pedestrian place making can occur. The project is expected to be finished in August.

Seminary Park Redesign

Seminary Park is slated to be remodeled in 2019 to beautify the neighborhood park and green space and make it more usable for the public. Plans include adding more connectivity by upgrading walks and a new enlarged gazebo and plaza area. New park lighting and Edison lighting will illuminate the park at night and will be added to accommodate planters and banners on the light poles. Other site amenities include new fencing, additional park benches, trash receptacles and picnic tables.





Executive Summary

2018 was a great year for Noblesville Parks & Recreation - despite the rain - for golfing, special events and programming. Noblesville held or hosted more than 100 events in its parks. These events were well received and attended by the community and brought in over 170,000 attendees.

In addition to free events, Noblesville Parks donated over \$65,000 in staff and facility support to local nonprofits in 2018. The support went to assist their special events and programs within the park system.

2018 also saw major upgrades to existing parks and park facilities. A show light system was installed at the First Merchants Pavilion at Federal Hill Commons to improve the performances held there. Forest Park saw many improvements including a new Shelter No. 3, a new center restroom, the resurfacing of the tennis courts, and the entire park was crack-filled and seal coated. Nine lightning detectors were also installed throughout the park system (including athletic facilities) to ensure park patron safety during events and programs. Street and parking lot lights at Dillon Park were updated to LED lights to lessen the cost of electricity.

Public art was installed in a number of places including

the crosswalks and north restroom building at Forest Park. Finally, Parks and Economic Development partnered to implement a city wide bike share system. The goal is to continue to expand the trail system in Noblesville and add accessible bikes so that all residents can utilize the bike share program.

The city spent \$1.40 per capita on hosting free events in 2018 (adding in sponsorship funds raised drops the amount to \$0.59 per capita).

	2018
Park Acres Managed	872
Trail Miles	99
Golf Rounds Played	32,000
Third-Party Special Events	35
Shelter Rentals	251
Picnic Area Rentals	48
Indoor Banquet Facility Rentals	365
Zagster Bike Share Members	496
Zagster Bike Share Trips	845
Full-time Employees	24
Combined Years of Service	282



Summer Concert Series

The Noblesville Summer Concert Series is the longest running series of its kind in Hamilton County and one of our most popular parks events. The series, which is funded 100 percent from donations, allows friends and families to enjoy live music accompanied by fun, food and festivities right in their own backyard. In 2018, this concert series brought in approximately 10,000 people in attendance.

DILLON PARK

June 6 - Dave & Rae

June 13 - The Bishops

June 20 - Saddlebrook

June 27 - Jambox

July 11 - Endless

Summer Band

July 18 - The Doo!

Band

July 25 - The Cosmic Situation

The 2019 schedule will only have performances at Dillon Park



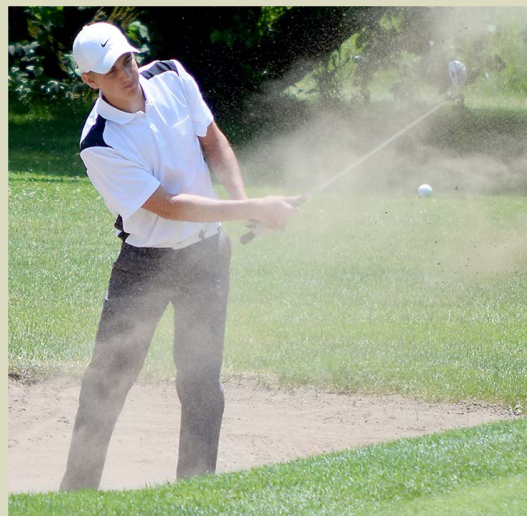
Golf

The Noblesville Parks & Recreation Department owns and runs two of the most well maintained golf courses in Hamilton County - Fox Prairie and Forest Park.

Forest Park, the oldest golf course in the county, continues to host the Hamilton County Junior Golf Championships and was selected as one of 28 sites for the United States Golf Association's PLAY9 initiative - a concept to rally golfers and non-golfers alike to play golf in less time in 2018.

Fox Prairie Golf Course, rated as one of the top public and municipal courses in the state, continues to be a gem in Noblesville. It has three 9-hole courses to play.

Golf course improvements made last year include sodding many bare areas in the fairways, seeding over 15 acres of rough, and replacing 30 old and outdated sprinklers. TeeSnap was added as a new software provider and tee sheet. Officials are looking at future improvements including non-golf revenue going forward.



Did You Know?

In 2018, \$35,000 in memberships and gift certificates were sold through the online store during a Black Friday holiday sale.



Top Indiana Parks Agency

The Noblesville Parks and Recreation Department has been awarded the Indiana Parks and Recreation Association's (IPRA) Park Agency of the Year for 2018. Judged by an independent, out-of-state panel, the award is based on accomplishments, projects, programming and new partnerships the parks department has achieved throughout the year.

"It is an honor for our team to be recognized as Agency of the Year," said Parks Director Brandon Bennett. "With my previous involvement as the 2009 IPRA board president, I know how competitive this award is each and every year. I am extremely proud how this award solidifies the hard work the department does to ensure we provide the services, facilities and programs our community deserves."

The Park Agency of the Year Award identifies an exceptional IPRA agency who shows involvement and significant contributions to the parks and recreation field. The winner strives to improve the quality of life to both their community and to the State of Indiana.

LIFE MEMBER OF THE YEAR

Parks Maintenance Superintendent Randy Neff was recognized as the IPRA's Distinguished Life Member of the Year for 2018. Neff, who will be retiring from the city on March 15, 2019 has served Noblesville for the past 27 years.

Neff has been involved with the planning, development and building of Noblesville's three newest parks – Dillon Park, Federal Hill Commons and Finch Creek Park. While he's had an incredible professional career, Neff said he is driven by his family, church and faith.



Randy Neff

The IPRA Distinguished Life Member of the Year Award is presented to an individual for their exceptional impact on the field of parks and recreation. Nominees have a record of noteworthy and special contributions to the parks profession, demonstrate leadership and advocacy, display remarkable service to their agency, and be a source of professional guidance and inspiration.

Neff is the second Noblesville employee to win the IPRA Distinguished Life Member award. Former parks director Don Seal earned the honor in 2014.

Recreation

■ Noblesville Parks and Recreation continued its popular summer camp offerings by providing full-day camp options in addition to the existing half-day camps. Noble Kids Camp was held at Forest Park and Dr. James A. Dillon parks. Campers in grades K-5 could choose from various weekly-themed camps. Noble Kids Camp maxed out camp enrollment again in 2018.

■ Rec2Go hosted free play at Seminary and Southside parks throughout the summer to bring area children to those parks.

■ Amber Mink and Erin Portman were added to the Recreation Division to continue to support the increasing growth of the programs.

■ Partnered with Forest Park Aquatic Center for the inaugural Flick 'n Float movie presentation and had 200 guests.

■ Raised program net revenue by \$30,733.72, a 98% increase.

■ Ivy Tech Auditorium hosted 22 large events, including dance recitals, theatrical shows, and graduations.

■ Partnered with Oasis Life Long Adventures to provide more programs and educational classes for the 50 and better age group.

■ 2018 Special Events included the Easter Egg Hunt, Royal Ball, Salsa for Salsa, Darlington Bed Race, Fourth of July Fireworks Festival, Noblesville Street Dance, Foam Party, American Backyard Campout, Family Halloween Party, and Elf Family Party - in addition to the annual Bus Trips, Summer Concert and Movies in the Park series.



	2016	2017	2018
Recreation Classes Offered	481	236	528
Class Participants	4,329	2,280	5,317
Summer Camp Participants	554	628	737
Scholarships Given Amount	\$1,085	\$5,415	\$3,568
Registration Fees Collected	\$140,589	\$166,496	\$284,612
Annex Rentals Collected	\$21,392	\$51,342	\$89,906



FINANCE



Executive Summary

The Controller's Office was renamed the Office of Finance and Accounting (OFA) in 2018. The OFA manages the city's finances and oversees the budget process. Jeff Spalding was appointed as the new chief financial officer in February 2017.

A guiding theme for OFA is to "right size and realign" the overall structure of Civil City budget to best use taxpayer dollars wisely and allocate finances logically and clearly.

The city's deferred compensation program also was enhanced to help employees prepare for retirement.

As a way to provide more financial transparency, OFA is working with OpenGov to create a new standard in Noblesville for how our government plans, operates and communicates with elected officials, staff and citizens. With OpenGov, city financial data will be more readily available and more easily understood.

Financial Reporting Award

In 2018, the City of Noblesville was awarded the Certificate of Achievement for Excellence in Financial Reporting in recognition of its comprehensive annual financial report (CAFR). This is the 19th consecutive year that the city has received the honor. The award is presented by the Government Finance Officers Association and is the highest form of recognition in the area of governmental accounting and financial reporting.

An impartial panel of judges determined that our CAFR meets the highest standards, which includes demonstrating a constructive "spirit of full disclosure" to clearly communicate its financial story and motivate potential users to read the report.

The city received its first recognition in 1988.

CITY GENERAL FUND REVENUES	2018
Property Taxes	\$17,106,531
Circuit Breaker/Uncollected Property Taxes	(\$2,447,448)
Local Income Tax (LIT)	\$16,203,903
Food & Beverage Tax	\$1,898,282
Other Taxes	\$1,645,416
Licenses & Permits	\$2,028,554
Intergovernmental	\$487,006
Charges for Service	\$2,670,430
Fines & Other Fees	\$84,756
Other Revenues	\$382,912
TOTAL REVENUES	\$40,060,342

2019 Budget

On October 23, the Noblesville Common Council adopted the 2019 Civil City budget, which totals \$69,259,933, with a general fund budget of \$43,193,151.

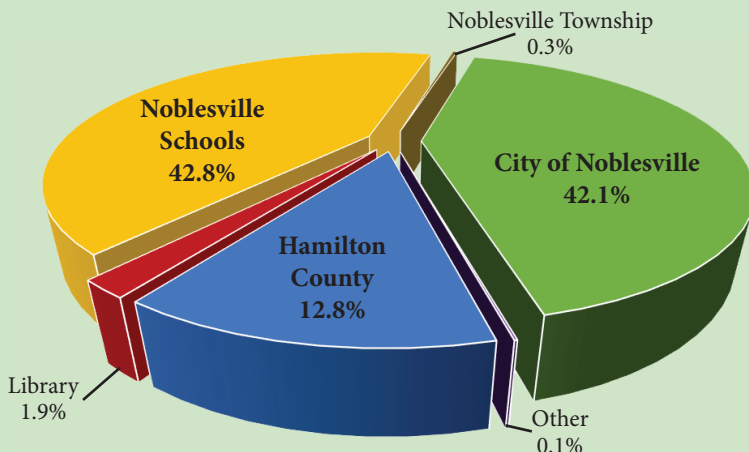
As a growing community, Noblesville's population increase comes with higher public demands and expectations, which were addressed in this year's budget through more resources and personnel. In 2019, public safety accounts for 68% of the general fund budget (an increase of 3%) and 47.3% of the overall Civil City budget. It also includes 18 new police SUVs, a new fire engine and ambulance and a remount ambulance chassis.

The 2019 budget is balanced and builds reserves by approximately \$4 million, additionally funding is authorized for:

- Seventeen new full-time positions, which include fire department (4), street (4), parks (2), police (2), planning (1), economic development (1), information technology (1), human resources (1) and finance and accounting (1). The estimated costs with benefits for the positions is \$1,361,900.
- A 3% raise for full-time city employees.
- Road resurfacing and sidewalk, trail and alley design and construction (\$3 million).
- Five communication network switches and replacing 140 old desktop computers.
- Forest Park Inn will be expanded for additional office space.
- Remodeling the carousel concession stand and replacing picnic tables at Forest Park.
- Noblesville Police Officer training and psychological support services.
- Improvements to Riverside Cemetery's for fence replacement and new cremation mausoleum.



Where Do Your Property Taxes Go?





Executive Summary

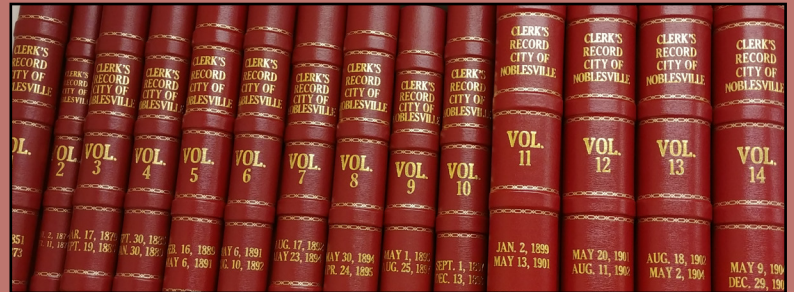
The City Clerk is an elected office currently held by Evelyn Lees, who began her first term in 2016. The Clerk keeps the city seal, prepares agendas, takes minutes, and keeps all records for the Common Council, all Council committees, the Board of Public Works and Safety, and various boards and commissions.



Evelyn Lees
Elected 2016

The Clerk is responsible for public advertisement of meetings and legal notices and assists the public with requests for information. The office manages city ordinances, resolutions, contracts, and Riverside Cemetery

records. The Clerk also serves as the statutory Clerk of the Noblesville City Court.



In 2018, six Ordinance Books and 17 Council minutes books were rebound. The minutes books go back to when Noblesville was incorporated as a town in 1851 and are the official account of the Council's actions. One of the Clerk's responsibilities is the preservation of permanent records. The books are available for viewing by the public, and it is important to preserve them carefully for posterity. Clerk Lees also hopes to digitize the books in the future.

Babyland Sign Highlights Renovations At Riverside Cemetery

In the past year, several Noblesville departments have worked together to renovate Riverside Cemetery. Located in Downtown Noblesville along the banks of the White River, the earliest known burial marker at Riverside Cemetery is dated 1824. The cemetery, which is available to all regardless of race, creed or ethnic heritage, is maintained by the Noblesville Street Department and overseen by the City Clerk and Board of Works.

"An important function of the city is the preservation of Noblesville's history, and with the help of many people, we are making good progress at Riverside Cemetery," Noblesville Clerk Evelyn Lees said.

Work was done to distinguish Babyland's portion of the cemetery. Babyland was established and used in the 1950s, '60s, and '70s. Nineteen infants are buried there; however, only six graves are marked. A new metal sign was designed and created by Rick Heflin of RC Metalworks in Downtown Noblesville to memorialize the names and years of those burials located in Babyland.

"Fewer and fewer people knew the boundaries, so we felt it was important to designate the area," Lees said.

At the same time as work on Babyland took place, the chain link fence on a portion of the cemetery's southern boundary was replaced with the same black metal fencing used at the east and north sides. As funding becomes available, the long-term goal is to



replace the remaining chain link fence so the entire border has the same fencing.

Three State Heritage Cemetery signs have been installed, one at each entrance to the cemetery and another outside the north side of the cemetery at the Riverwalk trailhead.

For the past two years, GIS undertook the daunting project of mapping the entire cemetery, which included probing the graves to check accuracy. As work moved into the older parts of the cemetery, it was discovered that several headstones had fallen down and over time become covered with sod.

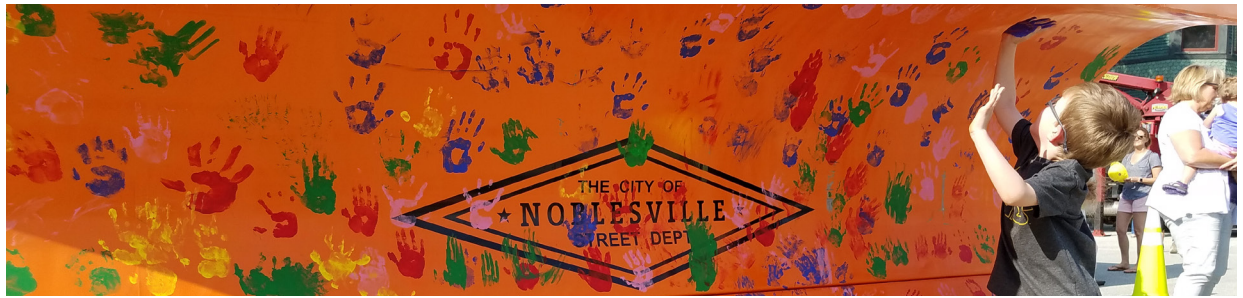
"More than 50 headstones were

uncovered, most of which have been reset," said Lees. "GIS entry of most of the cemetery is completed, with only the oldest part remaining. When the project is finished, anyone will be able to go to our website, click on a grave, and see information about the deceased and a picture of the headstone."

Cleaning all of the old headstones was a SERVE Noblesville project in 2017 and 2018. They will not need to be cleaned again for 10 years because cleaning too often can damage the stones. About two dozen fallen markers were reset by volunteers during the 2018 project as well.



STREETS



Executive Summary

The mission of the Street Department is to provide the residents of Noblesville with services that improve their quality of life. Through our central location and two satellite salt facilities we are able to maintain more than 500 lane miles of city streets. We are able to do this with the support of the department's staff of 37 employees. Some of the services provided are urban forestry maintenance; roadside maintenance; asphalt and concrete repair; snow removal; right-of-way utility cut inspection; brush and leaf collection; and street sign, traffic signal and street light maintenance. The Street Department also maintains Riverside Cemetery. In the future, we would like to improve upon these services and provide additional preventative maintenance to city streets.

	2016	2017	2018
Solid Waste (tons)	18,599	19,012	19,532
Recycling (tons)	3,279	3,349	3,597

Urban Forestry

The Street Department is responsible for planting and maintenance of all city street trees. Noblesville's estimated street tree inventory is 40,000 trees. In 2018, the Street Department removed 161 trees and planted 200 new trees. The city also pruned 1,175 trees within the right-of-way. Noblesville was named a 2018 Tree City USA by the Arbor Day Foundation in honor of its commitment to effective urban forest management. This is the 29th consecutive year for Noblesville.



2018 Tree Board Members

Asphalt

Along with pothole patching, the Street Department spends as much time as possible maintaining our streets. In 2018, the Street Department utilized an asphalt recycler to make a hot mix to patch holes when plants were closed. This saves time and money because we don't have to travel to an asphalt plant to retrieve material. We use recycled asphalt millings as the base of the hot mix, which also is environmentally friendly.

Asphalt	2017	2018
Berming (hours)	189	270
Asphalt Milling (tons)	40,450	188
Stone (tons)	6,000	4,500
Asphalt Hot Mix (hours)	972	1,096.75
Asphalt Hot Mix (tons)	95	118
Asphalt UPM Mix (hours)	201	25
Asphalt UPM Mix (tons)	14	2.5

Composting

The Street Department gathers brush, bagged leaves and loose leaves from residences throughout the year. We utilize three lightening loaders and two compactor trucks for brush and leaf collection. Leaves are taken to CLC Organics at no cost to the city, where they are used in a compost product. Brush is taken to the River Road location where Tri-State Forestry grinds the brush into mulch at no cost to the city.

	2016	2017	2018
Brush	10,315	10,666	5,196.5
Bagged Leaves	2,220	780	6,000
Loose Leaves	5,470	3,807	6,169.5

**Amount in Cubic Yards*

Cemetery

The Street Department opens and closes graves at Riverside Cemetery. Crews spend many hours making sure the cemetery is maintained properly. The department also installs bases for monuments and assists with setting monuments when necessary. The staff takes pride in being able to place American flags at the graves of service members for Memorial Day and Veteran's Day.

	2016	2017	2018
Standard Burials	34 hrs	45 hrs	125 hrs
Cremation Burials	8 hrs	4.75 hrs	12 hrs
Mowing/Maintenance	443 hrs	506 hrs	172 hrs

Roadside Maintenance

The Street Department is responsible for maintaining and overseeing the maintenance of nearly 200 acres of roadside. This includes finish mowing roadsides not maintained by the adjoining property owners and rotary cutting the more rural roadsides. The Street Department also oversees the contract for maintenance of all decorative landscaping within the city right-of-way, including downtown parking areas.

Right-of-Way	2016	2017	2018
Herbicide Fertilizer	190 hrs	413 hrs	549 hrs
Finish Mowing	3,634 hrs	3,616 hrs	3,389 hrs
Rotary Cutter	25 hrs	234 hrs	383 hrs



Street Sweeping

In 2018, the Street Department was able to enlarge the number of hours spent cleaning streets - a 54.82% increase over 2017. Not only does street sweeping beautify streets and provide an better maintained streetscape, it is a very important part of keeping pollutants out of our storm sewers.

	2016	2017	2018
Hours	182	976	1,511
Debris (Cubic Yards)	654	1,507	1,506

Public Works Week

As part of National Public Works Week, Noblesville showed off the vehicles and equipment that get the various jobs around the city done during a Touch-a-Truck event in May. Many children and adults see these trucks and equipment in their neighborhoods. This free event allowed our residents the opportunity to sit in and learn about the different vehicles and the professionals who operate them.



Concrete

Concrete repairs are an important service provided by the Street Department. Department crews make concrete repairs in areas of the city that do not have the need for a complete replacement of curbs or sidewalks. The city has invested in a concrete leveling machine, which allow Street Department crews to drill a small hole in the sidewalk panel and lift those panels which have settled over time. This does not work for every situation, but where it does work it saves the city a tremendous amount of money.

Concrete	2017	2018
Curbs (hours)	156	998.25
Curbs (yards of concrete)	12	48
Sidewalk Replacement	508 hrs	987 hrs
Leveled Sidewalk Panels	834	1,260
Leveling Sidewalk Hours	785	1,134.25
Pounds of Lime	132,500	2,815
Pounds of Mortar	67	90.5

Sign & Signal Maintenance

The Street Department maintains all street signs, street lights and traffic signals with assistance from the Engineering Department and outside contractors. Replacing damaged and faded street signs is important not only to the safety of motorists, but to assist our public safety departments when responding to emergencies.

	2016	2017	2018
Posts Replacements	94	43	146
Stop Sign Replacements	18	21	18
Street ID Replacements	73	47	34
Misc. Sign Replacements	140	31	267
Street Markings	11 hrs	25 hrs	96.5 hrs
Traffic Signal Maintenance	57 hrs	48 hrs	45 hrs
Flasher Repairs	27 hrs	48 hrs	9.5 hrs
Special Events' Barricades & Cones	80 hrs	274 hrs	542 hrs

Snow Removal

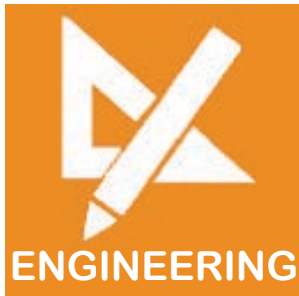
Noblesville was the first community in Hamilton County to apply salt brine in the snow removal process. Salt brine assists with keeping any snowfall from adhering to the road surface. It also is an effective way to melt small nuisance snows. Along with salt brine, the city utilizes salt treated with calcium chloride and magnesium chloride to remove snow and ice from streets.

	2016	2017	2018
Calcium Chloride	33,773 gal	35,725 gal	39,049 gal
Clear Lane Salt	6,503 tons	5,475 tons	6,345 tons
Snow Removal	2,340 hrs	1,460 hrs	2,206 hrs
Brine	71,423 gal	48,750 gal	73,950 gal

Miscellaneous

The Street Department also inspects utility cuts within the right-of-way. Performing this duty helps the city make sure that utilities working in the city's right-of-way are repaired to city standards. The Street Department is responsible for the installation of flower baskets and banners downtown and closing streets for special events in the central business district. The department also performs mosquito control, maintains nearly 200 pieces of equipment and removes animal carcasses from streets.

	2017	2018
Encroachment Permits	1,226	1,300
Animal Carcasses Collected	49	45
Mosquito Control (hours)	73	179.5
Larviciding (pounds)	15	190.25
Scheduled Oil Changes	767 hrs	736.25 hrs
Unscheduled Equipment Service & Repairs	4,859 hrs	4,009 hrs



Executive Summary

The Engineering Department has a staff of 12 employees and manages the installation of all public works infrastructure for new residential, commercial and industrial developments. A major responsibility of the department is the scoping, design, management, and inspection of all capital improvement roadway projects. In general, staff manages all major roadway projects - annual resurfacing to sidewalk and alley replacements - from preliminary conception to final completion.

The Engineering Department also provides construction management, support services for other city departments, and develops procedures and guidelines for prospective developments. The Engineering Department handles right-of-way and property purchasing and management. It also oversees the city's Municipal Separate Storm Sewer System (MS4) Program, manages ADA and Title VI programs, and administers the city's Traffic Committee and field support for traffic operations.

In 2018, the city added 4.13 miles of trails to its existing network.



19th & Pleasant Roundabout

The existing three-leg intersection of Pleasant Street with 19th Street under stop control was converted to a single lane roundabout – providing vehicles with safer and more efficient travel at that location. Approximately 15,000 vehicles traveled through the intersection daily before construction began.



Midland Trace Trail Phase II

The city constructed the second phase of the 12-foot-wide Midland Trace Trail from Hazel Dell Road to Willoview Road in the summer of 2018 - a year ahead of schedule. That phase involved one mile of new trail along the old rail corridor. Construction of phase II and the land acquired was 80 percent funded by a federal aid grant obtained by the Engineering Department, and 20 percent funded by the city.



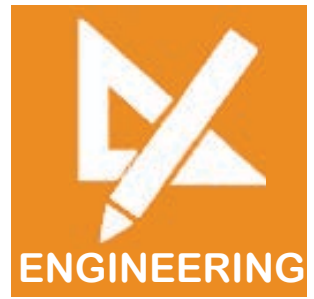
Midland Trace Trailhead

The Midland Trace Trailhead on Hazel Dell Road includes restrooms, water fountains, parking lot, benches, a bike repair and air station, and Zagster Bike Share. The trailhead provides an entrance for users and a safe resting spot along the trail. It also connects phase I with phase II of the Midland Trace Trail.



Greenfield Avenue Resurfacing

The city was able to resurface Greenfield Avenue from State Road 37 to Boden Road using a Community Crossing Grant, which was funded evenly by the city and state. 171st Street between Cherry Tree and Willowview roads was resurfaced using cost savings from 2017's street rehabilitation program.

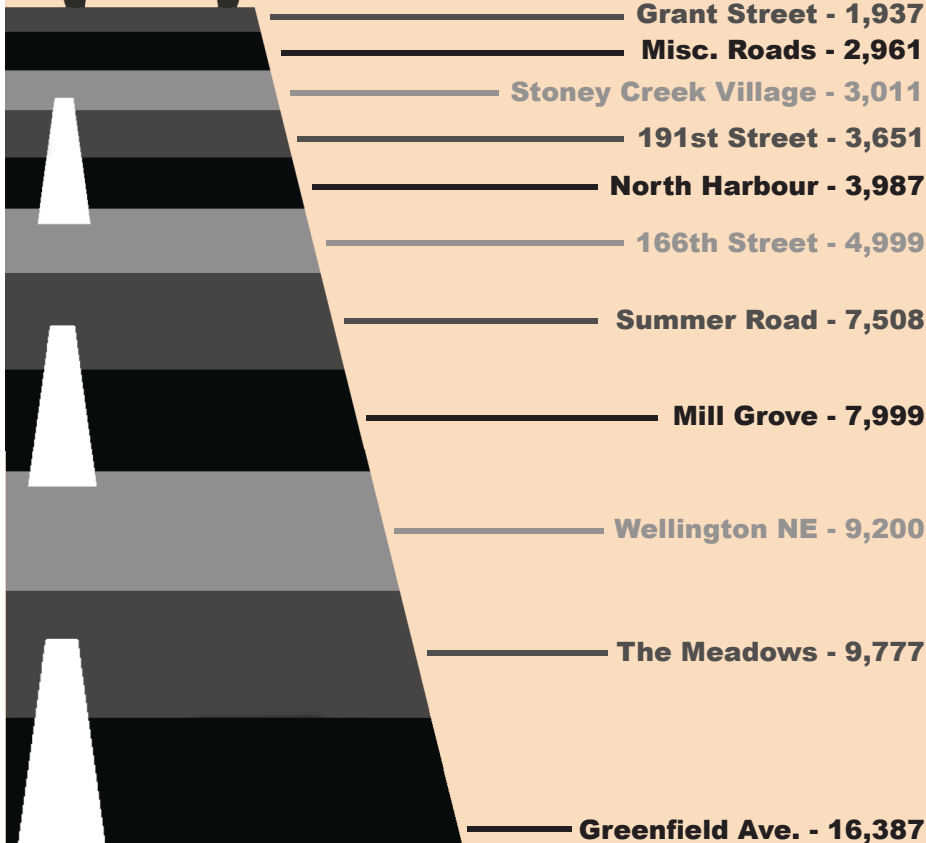


	2014	2015	2016	2017	2018
Resurfacing (linear feet)	64,444	36,843	38,046	60,987	71,417
Resurfacing (miles)	12.21	6.98	7.21	11.55	13.53
ADA Ramps Reconstructed	99	50	102	147	100
ADA Ramps New Construction	238	61	296	255	193
All Ramps in Noblesville	3,295	3,306	3,496	3,599	3,691
Ramps Meeting ADA Standards	1,716	1,773	2,069	2,316	2,493
Sidewalk Reconstruction/In-fill (lf)	2,173	4,455	9,321	4,183	3,092
Total Alley Approaches	429	429	429	429	429
Alley Approaches Reconstructed	0	7	17	22	37
Alleys Resurfaced (13.92 miles total)	0	0	1.19 miles	1.12 miles	1.56 miles
Street Rehabilitation Costs	\$2,179,263	\$1,413,870	\$1,932,076	\$2,531,486	\$3,004,278



STREET PAVING COMPLETED

**Amount in centerline feet (71,417 total)*



Pedestrian Hybrid Beacon

A Pedestrian Hybrid Beacon is a special type of crosswalk and its location on Hazel Dell is the first in the city. While slightly different in appearance, this signal functions very similar to a conventional signal in that it stops traffic to allow Midland Trace Trail pedestrians to cross safely. They were developed specifically to enhance pedestrian crossings of major streets.

NEW CONSTRUCTION	2017	2018
Storm Sewer Cost	\$2,378,222	\$4,380,915
S.S. Pipe (linear feet)	30,128	50,090
S.S. manholes	267	459
Sanitary Sewer Cost	\$1,710,076	\$3,161,121
San. Sewer Pipe (lf)	15,997	34,602
San. Sewer manhole	86	161
Centerline Road Miles	23.54	9.3
ADA Compliant Ramps	255	193
Trail Miles (8' or more)	9.3	4.13



Executive Summary

The Clean Storm Water Program (also known as Municipal Separate Storm Sewer System or MS4) is part of the Clean Water Act that is federally mandated and administered by the Indiana Department of Environmental Management. The program reaches across several city departments including parks with youth education during summer camps; street sweeping with the streets department; cleaning and repairs of the city utilities' storm system; and plans, permitting and inspection with planning and engineering.

The program's mission is to educate the public and promote practices that help improve the quality of rain water that runs off into our streams, reservoirs, lakes and rivers. Rain water can easily become polluted before running in to these bodies of water because of contact with pet waste, lawn fertilizers, litter, oil from leaking vehicles, and much more. The water that comes out of faucets starts out as rain water, so the goal is to keep rain water as clean as possible by educating the public about easy ways to prevent water pollution.

MS4 Control Measures

Because all MS4 systems throughout the nation operate on a similar principal, they all became regulated in the mid-2000s. This principal involves different categories called Minimum Control Measures.

Public Education, Outreach and Involvement – These are efforts to help inform citizens and others about problems, how they can help solve them and how to get involved in river clean-ups, storm drain marking and other activities that help reduce the pollution that reaches our waterways.

MS4 participates in a monthly speakers bureau to educate organizations, Scout groups and residents about the program. Clear Choices Clean Water is a campaign the city uses to increase awareness about choices and the impacts they have on our streams and lakes.

	Private	Municipal
BMP's Inspected	81	68
Maintenance Required	3	10
Sediment Captured	41.63	496.78

Construction Site / Post-Construction Stormwater Control – Noblesville oversees and inspects construction sites for compliance of best practices that the contractor should be using to prevent soil loss and other pollutants from impacting others downstream and our public waterways. MS4 also requires that all new construction projects over one acre install a device or practice that will remove a certain amount of pollutants from the water that comes off of the new site after it is completed - and ensure that these devices are properly maintained.

	AMOUNT
Construction Site Permits	27
Construction Sites Inspected	57
Single Lot	538
Total Violation Notices	13
Violations Fined	3
Fines Collected	\$2,000

Illicit Discharge Detection and Elimination

– Noblesville offers a program for citizens to Report-a-Polluter to detect sources of pollution that are illicit. The program allows residents to inform the city when they notice someone dumping paint, motor oil or other pollutants down the storm drain. Noblesville also uses robot cameras to see where someone may have connected a pipe to our MS4 system that shouldn't be there.

REPORT-A-POLLUTER	REPORTS
2018	16
2017	25
2016	15
2015	32

Good Housekeeping for Municipal Operations – This portion of the program is designed to have city departments lead by example. The city also repairs and maintains its stormwater drainage system (see Page 27).



White River Clean Up



Clean Water Program's Community Partners

White River Alliance

The 2019 Annual White River Clean Up will be held Saturday, September 14. Those interested in participating may register at whiterivercleanup.org. Thanks to the cleanup, 424 tons of debris have been removed from 1995 to 2018. The cleanup has been so successful that the city has seen a significant decline in trash the past few years.

Keep Noblesville Beautiful

In addition to volunteering with the White River Clean Up, KNB also provides roadside cleanup of SR 37. 2018 community beautification projects included Forest Park crosswalk paintings, post office mulching and plantings and the Forest Park Rain Garden.

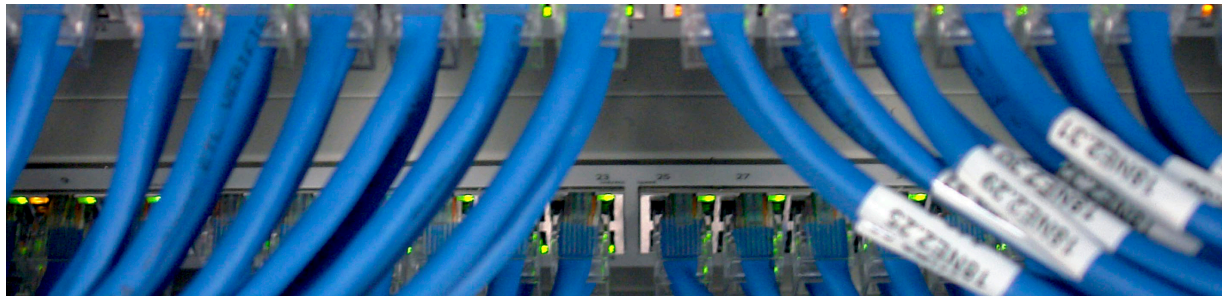


Soil & Water Conservation

Noblesville has teamed up with the Hamilton County Soil & Water Conservation District to provide residents and business owners with rain barrels. Capturing rain water to use for gardening is not only good for your plants, but it also saves you money and helps to conserve drinking water.

Household Hazardous Waste

The Hamilton County Household Hazardous Waste Center, 1717 Pleasant Street, is designed to provide a vital service for proper disposal of hazardous household products that should not be placed in the trash, dumped on the ground, ditches or sanitary sewers. More than 50% of its volume comes from Noblesville residents.



Executive Summary

The Information Technology Department is a behind-the-scenes group of employees. While most of the work is rarely seen by the public, a few of their most visible roles are maintaining and updating the city's website as well as the city public GIS map. The department is made up of eight employees, including three who are geographic information system (GIS) employees. IT maintains all of the city's networks, computers, servers, cameras, printers and phones. Basically, anything that plugs in is handled by IT. The department also assists Noblesville's Police and Fire staffs with laptops, dispatch software and equipment upgrades. Like public safety, IT is on call at all times of the day to assist those who work non-traditional shifts.

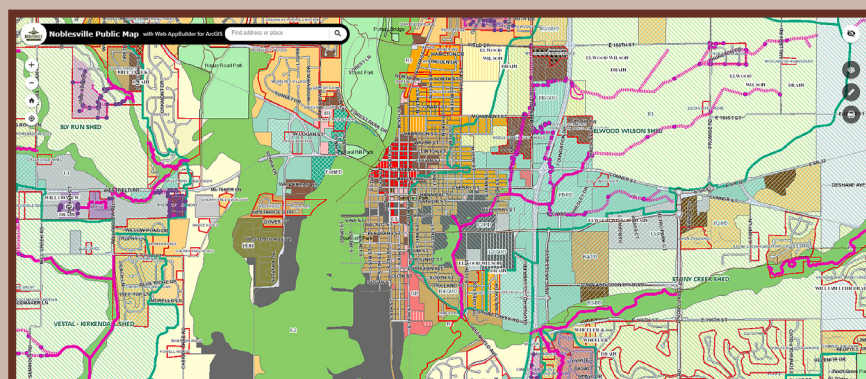
City Updates Public GIS Map

Noblesville updated its version of its public Geographic Information System map in 2018. Designed for residential and business use, this map viewer provides dynamic tools for accessing and manipulating geographic data in the city.

GIS is essentially a computer-based mapping system for capturing, storing, analyzing and managing data that is tied to geographic locations as points, lines, or areas. GIS makes it possible to work with multiple information "layers" concerning various geographic features at a known place or within a defined area. Layers can be many different types of information such as roads, water bodies, parcels, utility systems, aerial images, topography and more. GIS also provides ways to easily view and examine relationships between these layers.

"This new GIS Map will have a different look and feel from the old map. The new map allows for use on tablets and mobile devices, which was not available on the former viewer," said Noblesville GIS Coordinator Michael Morris. "All the layers are still there from before. You can print a map, search for an address or subdivision and see what day your trash is picked up or who your water provider is."

The new Noblesville Public Viewer is available at www.cityofnoblesville.org/GIS/. Click on the Noblesville Interactive Map icon.



Tech Support

■ The IT Department assisted the utility department with its Supervisory Control and Data Acquisition (SCADA) server and systems upgrade.

■ Many cameras throughout city buildings were replaced. We continue to install display monitors at all city buildings for employees to receive better communication about insurance information and city events (HR project).

■ The IT Department also met with all city departments to determine their phone needs and are in the process of upgrading the phone system. During this process we found several lines that are no longer needed.



The First in Indiana

The City of Noblesville was the first in Indiana to subscribe its public safety departments to FirstNet – a new lifesaving communications platform. The announcement was made on February 1, 2018.

"We are proud to be the anchor tenant in Indiana and one of the first cities nationwide for this cutting-edge public safety broadband network," said Noblesville Mayor John Ditslear. "We want to lead in technology and public safety, and this move allows us to do both and provide better service to our residents and guests in times of need."

FirstNet is the country's first and only nationwide public safety communications platform dedicated to first responders. Built by AT&T, in public-private partnership with the First Responder Network Authority, it will provide communications capabilities a major boost, providing a reliable, highly secure and "always on" connection.

By subscribing to FirstNet, Noblesville's public safety departments stay connected to the critical information to ensure personnel can easily and quickly communicate with one another. The network provides Noblesville with another tool to guarantee preparedness no matter the everyday situation or event its public safety may face.

Noblesville's decision to join FirstNet was based on the following three benefits/critical factors: groundbreaking access, robust technology and system redundancy.

NETWORK INVENTORY	AMOUNT
Software Installed on Computers	2,000+
Physical & Virtual Servers	50
Network Switches	32
Desktop/Laptop Computers	551
Cameras	172
Keypads	105
Printers	57
Air cards/MiFi's	135
Mobile Phones	125
Desk Phones	320
Data on Servers	20 TB



Executive Summary

The Noblesville Utilities Department is a 24-hour facility that is responsible for wastewater treatment. Additionally, the department handles the monthly utility billing, sanitary sewer line locations, sewer problem resolutions, and collection system assistance. Noblesville Utilities Wastewater Treatment Plant began construction in 1948 and was designed for flows up to 850,000 gallons per day. Today, the city is designed for flows up to 10 million gallons per day.

Several significant upgrades and changes over the years were needed due to our growing community and ever changing environmental requirements. Noblesville Utilities continues to implement the latest technology in the industry, always searching for more economical and efficient ways to run the facility.

In 2018, the department worked on facility upgrades. These included the Phosphorus Removal Project, energy efficient changes, and preparing for a bio-solids study. In the city, work continued on Phase IV of our Long Term Control Plan. The city added 50,090 linear feet of storm sewer and 34,602 linear feet of sanitary sewer to its inventory in 2018. Noblesville also added 620 manholes.

	2016	2017	2018
Total Utilities Customers	20,032	20,489	21,165
Monthly Sewer Fee	\$37.68	\$39.00	\$40.36
Monthly Trash Fee	\$10.57	\$10.69	\$10.82

Billing Office

The Noblesville Utilities Billing Office calculates and bills for sewer charges, calculates and bills residential customers only for trash service, collects and processes revenue, and provides customer service to the Noblesville community.

■ Residential Customers are charged a flat rate of \$40.36 per month for sewer and \$10.82 per month for trash. Those residential customers who have qualifying exemptions on their property taxes are eligible for reduced rates on their sewer and trash fees.

■ Non-Residential Customers have their sewer charge re-averaged annually based on their actual water usage and water meter size.

Facility Upgrades

In 2018, Noblesville Utilities was under construction to convert to a Bio-P removal process. Construction was originally expected to be completed by early fall, but upgrades had to be made to the electrical and SCADA system in an older part of the facility. We are seeing good results, while staying below the 1.0 mg/L discharge limit. The utility also should see a drop in electrical consumption due to the new energy efficient turbo blowers and aeration supply piping.

In 2019, the department began

a study that will help determine what options Noblesville has with the bio-solids generated at its facility. The city currently hauls bio-solids to a landfill, but there may be better choices such as fertilizer or use in composting operations. The byproduct of our bio-solids is methane gas.

Utilities currently use this gas to fire two boilers, which in turn heat the digester tanks that hold and mix bio-solids as needed. The department also is exploring other uses or options for the methane generated, such as renewable natural gas. This can be used where it is produced for operational purposes such as



generating electricity or fueling a utility pipeline and transported to an end user.

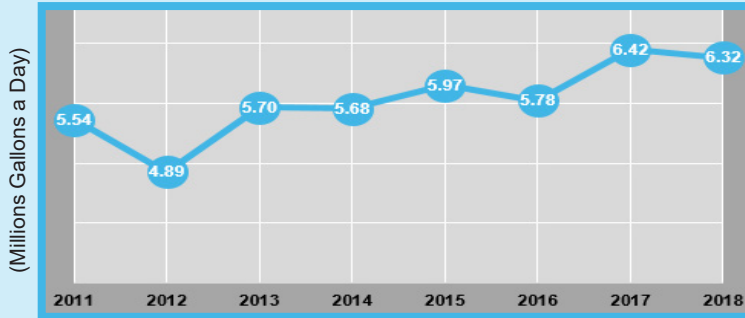


Downtown Brick Sewer

In early 2018, Noblesville Utilities performed a rehabilitation project of the brick sewer in the downtown business district. This work included lining of approximately 1,400 feet of 36-inch diameter brick sewer and the manhole replacement at Ninth and Logan streets. Most of this work was performed in the evening hours to avoid interruptions to the businesses downtown. Work was done proactively due to the age of the brick sewer. Noblesville has two other areas with brick sewers and the utilities department is currently planning the lining of these as well with future projects.



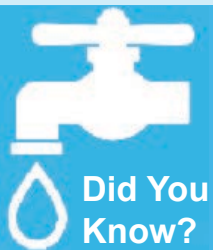
Annual Average Effluent Flows (MGD)



Treatment Plant

Plant maintenance personnel have spent the majority of the year working with the contractors on the Phosphorous Removal Project. The plant maintenance crews worked ahead of the contractors draining, cleaning and doing required repairs to the plant tanks, so that the contractors could do their work.

Noblesville Utilities treats an average 6.4 million gallons per day of flow that comes into the plant. The city has three digesters that hold just under 670,000 gallons each to treat sludge. The average annual sludge tons produced this year was 875 up from last year's total of 807. We had a total of 22 tanks that were cleaned and repaired this year.



Did You Know?

Noblesville Utilities maintains 532.4 miles of sewer pipe, which is enough to stretch from here to Reading, Penn.

	2018
Treatment Plant Operators	13
Grease Traps Inspected	443
Oil/Silt Separator Inspections	184
Totes of Recycled Materials	239
Equipment Items Maintained	918
Lift Stations	23
Average Annual Sludge Tons Produced	875
Daily Lab Tests Performed	123
Required Days Lab Operates	365

COLLECTIONS SYSTEMS	2016	2017	2018
Line Locates	14,914	15,378	21,962
Sewer Emergency Calls	60	87	62
Total Sewer Feet Cleaned	112,215	111,630	169,622
Total Sewer Feet Televised	102,380	171,562	166,577
Sewer Repairs Made	87	74	151

Long Term Control Plan Phase IV

Phase IV involved separating sewers in the northern area of Old Town Noblesville. The main purpose of this project was to separate the combination sewers so stormwater is sent to the receiving stream of White River and the sanitary sewer to the Wastewater Treatment Plant. Prior to this project, stormwater and sewage both ran to the treatment plant, which caused additional workload to the plant - especially in times of flooding or high rainfall. The project has improved drainage during heavy downpours as well.



Early results from Phase IV have proven that the work has taken an enormous amount of storm water out of the sewer system. This was a very successful project and the department looks forward to seeing further results as we progress into 2019.

One of the most challenging parts of this project was the restoration of the brick streets in Old Town. Utilities found bricks matching as close as possible to the existing roadway from Iowa City, Iowa. These bricks were from public works projects from communities in that area that were taken out and replaced with asphalt. These were very close matches and we had to use three different types to match between Logan and Clinton Streets.



Collections

The collection system had several different large projects completed in 2018 starting with the Pebblebrook Project which required deep excavation of an abandoned lift station to remove a 100-pound check valve. Utility crews completed 144 inlet repairs ahead of the city's annual road rehabilitation project. In conjunction with the Engineering Department, a 300-foot dual corrugated metal pipe was lined under Little Chicago Road.



Executive Summary

Noblesville City Court constitutes the judicial branch of city government and handles city ordinance violations, parking violations and infraction violations. In 2009, the City Court began receiving tickets from the City of Westfield-Westfield Police Department. In the agreement, Noblesville retains 50% of all fines assessed and collected.

Case Types

■ **Ordinances (OV)** - An ordinance is a law enacted by a municipal body, such as a city council or county council. Ordinances govern matters such as zoning, traffic and animal control. Noblesville City Court had 1,039 ordinance tickets filed in 2018.

■ **Infractions (IF)** - An infraction, as filed in City Court is a non-criminal violation of a state statute, (traffic in our case) Since an infraction is not considered a criminal offense it is not punishable by incarceration. Instead, such violations are treated as civil offenses. Noblesville City Court had 3,880 infraction tickets filed in 2018.

If a judgment of conviction is entered with either violation, the court may impose fines established by the ordinance or by state statute applicable to the violation. Court costs are assessed and unlike fines, may not be suspended. In moving traffic violations (ordinance or infraction) the court has the authority to suspend the driving privilege of the violator. A deferral program is available to avoid having points and a conviction applied to your driving record.



Matthew Cook
Appointed '16

Cases Heard

- Driving While Suspended
- Workzone Violation
- Probationary license
- Learner's Permit Violation
- Expired Driver's License
- Lighted Material Violation
- Soliciting
- Speeding
- Noise Ordinance
- Child Restraints
- Seatbelts
- Equipment Violation
- Littering
- No Valid License in Possession
- False/Fictitious Registration
- Animal Violations-Dog running at large
- Failure to yield to emergency vehicles
- Passing school bus while loading or unloading
- Operating without financial responsibility
- Passing school bus while loading or unloading

	2014	2015	2016	2017	2018
Court Filings	8,683	7,020	6,263	5,354	4,919
Noblesville Cases Filed	1,480	1,182	1,285	2,215	1,723
Westfield Cases Filed	7,203	5,838	4,978	3,139	3,196
Total Revenues Collected	\$1,242,017.58	\$1,004,178.46	\$835,563.50	\$670,872.50	\$675,770.00
Noblesville Revenues	\$333,110.50	\$295,625.58	\$185,894.60	\$163,371	\$176,157.15
Westfield Revenues	\$209,347.52	\$198,147.19	\$56,373.25	\$24,764.25	\$28,666.25

Odyssey Case Management System

The Noblesville City Court utilizes a new court program through the Indiana State Court Management System, known as Odyssey. Odyssey allows the court to be more efficient, provides staff the ability to handle a larger case load at a faster pace and is more cost effective. Odyssey is provided to counties at no cost. Odyssey has the advantage of connecting Noblesville to other law enforcement agencies; state agencies like the Bureau of Motor Vehicles; courts in other counties, cities, towns or townships; or lawyers and the public.

This system also allows the court to be more efficient and transparent to the tax payers and public. It provides defendants the ability to locate their case information online, provides them with their most recent case information, and also allows attorney's to have access to their clients' cases without interrupting the day to day operation of the court.

The system provides a fully integrated case and financial management system designed specifically for statewide deployment. It is a web-based computer system, allowing configuration changes to be handled all in one location, while still supporting both statewide and county-specific rules. Odyssey also is a person-based system, which allows a judge the ability to access all criminal cases that a defendant has in other courts around the state.





Executive Summary

The department is responsible for coordinating development and administration of personnel policies and procedures, such as ensuring compliance with local, state, and federal employment regulations. HR also maintains city personnel records and is the administrator for the city's health plans and voluntary retirement plan. Accomplishments and highlights from the past year include:

■ **Human Resources** evaluated the criminal background checking process and contracted with Reference Services, Inc. (RSI) to conduct thorough background checks on all new hires. In 2018, 74 background checks were completed for civilian positions.

■ **Performance Management** - Human Resources collaborated with several supervisors to reform the annual evaluation form and scoring system. This process helps the city sustain high standards for employee work performance.

■ **Supervisor Training** - Human Resources conducted one-on-one training with new supervisors regarding employment policies.

■ **Human Resources** continues to improve communication and employee engagement through monthly newsletters, message boards, and the Employee Benefits Fair.

DEPARTMENT	FT Employees	Job Postings	Applicants
City Courts	3	0	0
Finance & Accounting	7	1	208
Economic Development	4	1	90
Engineering	11	1	45
Fire - Civilian	4	1	89
Fire - Firefighters	132	1	*
Human Resources	3	0	0
Information Technology	8	0	0
Buildings/Maintenance	6	0	0
Mayor's Office	4	0	0
Parks & Recreation	21	2	118
Planning	15	0	0
Police - Civilian	10	1	48
Police - Officers	85	1	407
Streets	42	2	120
Utilities	39	1	49

*NFD hires candidates from a joint applicant pool shared with surrounding communities.

■ **New Hires** - In 2018 the city hired 36 new, full-time employees, 3 part-time employees, and 55 temporary employees.

■ **Transfers & Promotions** - Five full-time employees transferred to a

different department and 2 temporary employees were hired full-time.

■ **Retirees** - Nine employees retired.

■ **Terminations** - The city had 13 full-time employees who separated employment.

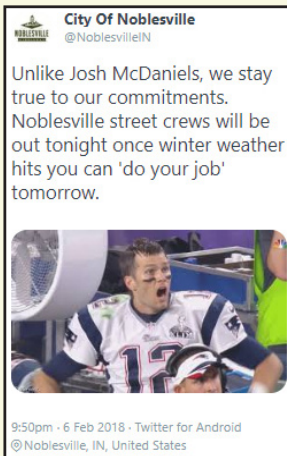
YEARS OF SERVICE	EMPLOYEES
10 Years	23
15 Years	22
20 Years	19
25 Years	4
30 Years	2

Communications

The city interacts with the public using our website, Facebook, Twitter and Instagram (noblesvillein). In addition to using social media, the city utilizes press releases and conferences to share information.

■ In 2018, the city provided the media with 120 press releases - which equates to almost every other weekday (if excluding city holidays).

■ The city also had several social media posts make national headlines, including NPD officers sledding and the viral tweet when Josh McDaniels backed out of the Colts job last year.



	2017	2018
Unique Website Visits	724,989	855,179
www.cityofnoblesville.org		
	2018	Total
Facebook New Likes	1,554	10,150
Facebook Average Reach	4,011 per month in 2018	
Facebook.com/CityofNoblesville		
Tweet Followers	1,116	9,278
Twitter Impressions	1,388,100 in 2018	
@NoblesvilleIN		



UPCOMING PROJECTS



City Services Contact List

NOBLESVILLE CITY HALL

16 South 10th Street
(317) 773-4614

- Mayor's Office
- Communications
- Economic Development
- Planning Department
- Engineering Department
- Controller's Office
- Clerk's Office
- Human Resources
- Information Technology

Police/Fire Emergency - Call 911

Police Non-Emergency
(317) 776-6340

Fire Non-Emergency
(317) 776-6336

Noblesville City Courts
(317) 776-6344

Streets Department
(317) 776-6348

Noblesville Utilities
(317) 776-6353

Parks and Recreation
Main Office - (317) 776-6350
Recreation - (317) 770-5750

Parks' Golf Courses
Forest Park - (317) 773-2881
Fox Prairie - (317) 776-6357

Hamilton County Tourism
(317) 848-3181

Hamilton County Courts
(317) 776-8589

Hamilton County Election Office
(317) 776-8476

County Voter Registration
(317) 776-9632

The Levinson

The top priority in the Noblesville NOW Capital Improvement Plan is downtown development. The first major announcement was the Levinson, a \$24.3 million mixed-use project.

The public-private partnership between the city and Rebar Development provides a parking garage, retail space and the first new downtown apartments to be built in more than a century.



The Levinson includes 73 market-rate and 10 affordable-rate studio, one- and two-bedroom modern apartments with a rooftop deck and contemporary amenities; 5,100 square feet of commercial space; and a four-level, 300-space parking garage. Throughout the design process, Rebar's design team has incorporated more historic features similar to neighboring buildings that include a diamond pattern, limestone banding, a stone base, arched windows, and cornices. Landscaping will consist of planters around the outside of the building that will match the Downtown District's transition to black planters.

Further details about communications plan to keep the public informed about downtown parking and potential street closures during construction will be announced closer to the start of the project.



Finch Creek Park

Work continues on the city's sixth park, Finch Creek. The majority of earthwork is done and work is starting to build some of the amenities, including shelters, playgrounds, spray ground, trails, open space, basketball and pickle ball. Finch Creek will have Phase I open this summer.

Fourth of July Changes

With Cumberland and Field roundabout having a short construction window during summer break, the city adjusted its plans for the annual Fourth of July celebration. Those that grew up in Noblesville may remember watching the fireworks off the viewing hill at Forest Park. For those residents who have never had that experience, you can in 2019. The Fourth of July Festival and Fireworks are returning to Forest Park. The committee is working to incorporate park amenities with traditional festival activities and new opportunities. These include a main stage and a second stage in the Kids Zone, new activities and enhancing those at past festivals. As part of the change, the festival is expanding two hours (4-10 p.m.) and the parade will begin at 2:30 p.m. in 2019. Fireworks will be launched off the golf course at 10 p.m.

Trail Network to Reach Century Mile Mark

In 2019, the City of Noblesville will construct three trail projects and in doing so will reach more than 100 miles of trails.

The third phase of Midland Trace Trail will connect Willowview Road to Hague Road. Once completed, the trail provides a critical connection between existing and proposed trail sections that connect downtown Noblesville to Westfield, Zionsville, and the Monon Trail system.

Levee Trail will be built in two phases, with Phase I beginning this spring. Once completed, it will connect Morse Park Beach north to 216th Street and south to downtown Noblesville.

The final installment of the Riverwalk extension will add a 1-mile stretch from Division Street to Southside Park. The Riverwalk will run continuously from Southside to Forest parks.