BANKING IN EUROPE

Facts and Figures on the European banking sector in 2017



SERVING HOUSEHOLDS AND BUSINESSES **IN MORE THAN 32 COUNTRIES**

Banks at work



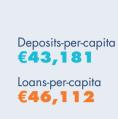




















FINANCING THE ECONOMY

Europe's banks are global payments leaders:

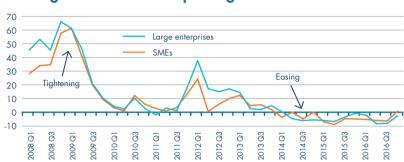
OVER 150 MILLION card POS payments

per day (in EU)



cashless payments per day (in EU)

Lending environment is improving





After years of tightening credit standards in the EU, the lending environment is improving for SMEs and large enterprises. Improved lending conditions, as well as continued EU-wide growth, provide SMEs with a unique opportunity to grow and prosper in the EU. Banks continue to play a crucial role in facilitating this growth.

Integrated Payments

The Single European Payments Area (SEPA) aims to harmonise and integrate payment markets across Europe, with one set of euro payment instruments: credit transfers, direct debits and payment cards, common standards and practices and a harmonised legal basis. SEPA covers more than 520 million people in 34 countries.

Capital Markets Union

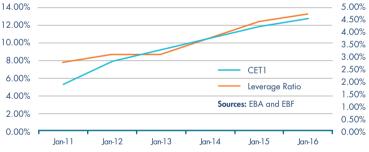
Strengthening and diversifying financing for businesses across the EU is the objective of the EU's Capital Markets Union plan. The banking sector fully embraces CMU as a way for creating a new ecosystem for growth and for unlocking the latent investment potential in financial markets.

"Strong and stable banks are a key partner when it comes to getting Capital Markets Union to deliver on its objective of financing growth in Europe"

Wim Mijs, Chief Executive Officer of the EBF

STRONGER BANKING SECTOR

Key ratios are improving



Deposits in EU banks as a share of total banking

assets (up from 47.3% in 2007)

3.5%

Single Rulebook

Return on Equity (ROE) of EU banks in 2016

But, profitability remains challenging 20 15 10 RETURN ON **EQUITY GAP** COE 0 ROE -5 2010 2000 2002 2004 2006 2008 2012 2014 2016

Harmonising EU banking rules

While bankers across Europe agree that regulation

is the most significant challenge they face they also recognize the benefits of the EU's Single Rulebook. Initiated in 2009, the Single Rulebook aims for a unified regulatory framework that would complete the single market in financial services.

Banking Union

As part of Banking Union, the national responsibility for banking supervision in Eurozone countries was transferred to the EU level in 2014. Since then, the largest Eurozone banks are supervised directly by the European Central Bank under the Single Supervisory Mechanism. Banking Union also includes the Single Resolution Mechanism.



EMBRACING DIGITAL

Fintech Banks

Investments in Financial Technology

Blockchain Regulatory Technology Financial Services Software Data Analytics Payments & Settlement Lending Wealth Management

Personal Finance 92% of major EU banks are investing in

Cybersecurity

The main IT risk for banks in Europe today is the threat of cybercrime. In Q1 2017 alone, more than 500 million attacks were launched from the web, according to Kaspersky Labs. More than 56% of bankers surveyed by EY in 2016 agreed that cybersecurity is a top priority for their organisation, compared to 48% a year earlier.

Payment Services

The EU's second Payment Services Directive, or PSD2, is creating a harmonized framework for innovative and competitive payment services, triggering a revolution in online payments. Banks support an EU payments ecosystem that is secure, reliable and interoperable.

Digital Single Market







Big Data

Large data sets allow for companies to better analyse customers and trends, creating better and more personalised services.

Blockchain/Distributed Ledger Technology



Cloud computing allows for users to share documents and data over the cloud, facilitating easier global cooperation.



Digital Skills

Given the rapid pace of digitalisation, obtaining digital skills such as coding is vital to maintaining a competitive edge